FY 2015-16: IMPACTS AND CONNECTIONS

- 30,867 visits to community resource database
- 42,406 calls

LIFE IS 24/7

SO ARE WE

- 3,190 callers needed help with electric or gas bills
- 1,941 callers needed food
- 2,006 callers who were homeless or needed emergency shelter
- 9,478 calls about mental health or substance abuse
- 586 calls classified as suicide intervention or prevention
- Gender of callers: 62% female, 26% male

37,581 referrals to agencies for assistance

More information on reverse side or visit 211BREVARD.ORG or call 321-631-9290

Brevard

2-1-1

Get Connected. Get Answers.
## FY 2015-16: Impacts and Connections

### Revenue

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Fees/Grants</td>
<td>$346,193</td>
</tr>
<tr>
<td>United Way of Brevard</td>
<td>$191,709</td>
</tr>
<tr>
<td>Nongovernment Contracts</td>
<td>$175,719</td>
</tr>
<tr>
<td>Program Income</td>
<td>$62,232</td>
</tr>
<tr>
<td>Contributions</td>
<td>$14,419</td>
</tr>
<tr>
<td>Other Incomes</td>
<td>$5,230</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$795,502</strong></td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helpline and Prevention</td>
<td>$584,293</td>
</tr>
<tr>
<td>Homeless Prevention</td>
<td>$116,502</td>
</tr>
<tr>
<td>Management/General Fundraising</td>
<td>$37,274</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$768,583</strong></td>
</tr>
</tbody>
</table>

### Callers’ Top Needs

(LOGGED AT LEAST 500 TIMES, DESCENDING)

1. Crisis Intervention/Listening
2. Daily Living/Reassurance
3. Elec/Gas Payment Assistance
4. Residential Housing Options
5. Homeless/Emergency Shelter Food
6. Rent Payment Assist.
7. Government Agencies & Offices Transportation
8. Health Facilities Info
9. Legal Assist/Representation
10. Outpatient Mental Health
11. Veteran’s Programs & Services
12. Other Mental Health Issues
13. Primary Medical Care
14. Law Enforcement/Crime
15. Inpatient Addiction Treatment
16. Child Development
17. Suicide Prevention/Intervention
18. Clothes/Personal/Household

### Top ZIP Codes

(IN DESCENDING ORDER)

- 32780: Titusville
- 32922: Cocoa
- 32901: Melbourne
- 32935: Melbourne
- 32905: Palm Bay
- 32907: Palm Bay
- 32955: Rockledge
- 32796: Titusville
- 32909: Palm Bay
- 32953: Merritt Island
- 32926: Cocoa
- 32754: Mims

### Top Referrals

1. Brevard County Housing and Human Services
2. Catholic Charities
3. Salvation Army-South
4. Salvation Army-North and Central
5. North Brevard Charities Sharing Center
6. Florida Department of Children and Families
7. Women’s Center
8. Circles of Care
9. Aging Matters
10. Housing for Homeless
11. Brevard County Legal Aid
12. Space Coast Center for Independent Living