

**2-1-1 Brevard Call Detail Reports
July 1 – October 31, 2009**





Introduction to 2-1-1 Call Detail Reports

July 1 – October 31, 2009

Overview

The information in this report is obtained from our contact data system and is based upon records created for each call by Helpline Specialists. The number of calls reported here will differ from the number of calls entering the phone system and which includes transactional contacts handled in the 2-1-1 call center.

Navigating the Report

Clicking on the 'bookmarks' tab to the left will allow you to move between specific types of sub-reports, described below. Most reports are self-explanatory. Additional detail provided for categories below.

Major Needs

This report provides an overview of needs by broad category, e.g. "Basic Needs",

Needs Subcategories

This report provides greater detail on reported needs, e.g., "Basic Needs" delineates requests for utility assistance, rent or mortgage payment assistance, etc.

Percent of Calls Receiving Referrals

Not all callers seek, require or are able to obtain a referral. Crisis and mental health callers, in particular, may be in need of supportive listening without additional referrals. Other callers may need services for which no referral is possible, either because the service doesn't exist or because the service is temporarily unavailable.

Referrals Reports

The referral report is sorted first by frequency of referral and second by the name of the program or agency to which a referral was made.

Unmet Needs

This report should NOT be considered inclusive of all unmet needs; rather, it is a representative of the types of issues encountered for which there is no assistance currently available, and some of the common reasons for which this is the case. This information is recorded at the time of the call and based on the Specialist's ability to make a referral for which there is reasonable expectation of success. Were we able to conduct follow-up on all calls, these numbers would almost certainly be higher.

Date Run:
11/02/2009

PROBLEMS/NEED CATEGORY STATISTICS
Report period: 07/01/2009 to 10/31/2009

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Category	Period Total	Prior YTD	Year To Date
Basic Needs	8689	0	8689
Community Services	2938	0	2938
Consumer Services	410	0	410
Criminal Justice & Legal	1242	0	1242
Disaster Services	17	0	17
Education	141	0	141
Environmental Issues	260	0	260
Health Care	2252	0	2252
Income Support & Employment	987	0	987
Individual & Family Life	1171	0	1171
Mental Health Care/Counseling	3813	0	3813
Grand Total:	21920	0	21920
All Categories			

Category	Period Total	Period %	Prior YTD	Prior %	New YTD Total	YTD %
Basic Needs	18	0	0	0	18	0
Bad Weather Shelter	0	0	0	0	0	0
Elect. Bill Payment Assistance	4164	48	0	0	4164	48
Emergency Shelter	733	8	0	0	733	8
Food	743	9	0	0	743	9
Foreclosure	19	0	0	0	19	0
Gas Bill Payment Assistance	82	1	0	0	82	1
Material Goods Assistance	599	7	0	0	599	7
Mortgage Payment Assistance	102	1	0	0	102	1
Rent Payment Assistance	1031	12	0	0	1031	12
Residential Housing Options	518	6	0	0	518	6
Transportation	361	4	0	0	361	4
Water Bill Payment Assistance	319	4	0	0	319	4
Category Totals:	8689	100	0	0	8689	100
Community Services	56	2	0	0	56	2
Arts & Culture	23	1	0	0	23	1
Civic Organizations	42	1	0	0	42	1
Economic Development	16	1	0	0	16	1
Other info- 411	1158	39	0	0	1158	39
Professional Associations	392	13	0	0	392	13
Social Service Organizations	1251	43	0	0	1251	43
Category Totals:	2938	100	0	0	2938	100
Consumer Services	7	2	0	0	7	2
Consumer Action Info & Support	22	5	0	0	22	5
Consumer Complaints	111	27	0	0	111	27
Consumer Education	19	5	0	0	19	5
Consumer Protection	6	1	0	0	6	1
Money Management	42	10	0	0	42	10
Municipal Services Complaints	26	6	0	0	26	6
Records/Licenses/Permits	143	35	0	0	143	35
Regulations/Standards	34	8	0	0	34	8
Category Totals:	410	99	0	0	410	99
Criminal Justice & Legal	4	0	0	0	4	0
Child support/custody issues	154	12	0	0	154	12
Corrections	31	2	0	0	31	2

Category	Period Total	Period %	Prior YTD	Prior %	New YTD Total	YTD %
Courts	142	11	0	0	142	11
Crime Reporting	29	2	0	0	29	2
Divorce Assistance, Mediation	8	1	0	0	8	1
Domestic Violence Intervention	69	6	0	0	69	6
Immigration Issues	13	1	0	0	13	1
Landlord/Tenant Issues	41	3	0	0	41	3
Law Enforcement	217	17	0	0	217	17
Legal Assistance/Education	471	38	0	0	471	38
Probation/Parole Issues	39	3	0	0	39	3
Tax Assistance	24	2	0	0	24	2
Category Totals:	1242	98	0	0	1242	98
Disaster Services	0	0	0	0	0	0
Debris Removal	1	6	0	0	1	6
Disaster Financial Assistance	0	0	0	0	0	0
Disaster Food, Water, Ice	0	0	0	0	0	0
Disaster Mental Health/Reass.	0	0	0	0	0	0
Disaster Preparation/Mitigatio	5	29	0	0	5	29
Disaster Public Safety Info	1	6	0	0	1	6
Disaster Repair Assistance	5	29	0	0	5	29
Disaster Svcs. For Animals	0	0	0	0	0	0
Disaster Transportation	0	0	0	0	0	0
Disaster Volunteers/Donations	1	6	0	0	1	6
General Disaster Info/Updates	1	6	0	0	1	6
Office Closings/Openings	0	0	0	0	0	0
Shelters/Spec. Needs Shelter	3	18	0	0	3	18
Category Totals:	17	100	0	0	17	100
Education	7	5	0	0	7	5
Adult/Continuing/Citizen. Educ	49	35	0	0	49	35
Colleges/Universities	7	5	0	0	7	5
Educ. Support/Disabled Student	14	10	0	0	14	10
Primary/Secondary Schools	55	39	0	0	55	39
SES/Tutoring (NCLB)	4	3	0	0	4	3
Sch. Accountability - FCAT/AYP	2	1	0	0	2	1
School Choice (NCLB)	3	2	0	0	3	2
Category Totals:	141	100	0	0	141	100

Category	Period Total	Period %	Prior YTD	Prior %	New YTD Total	YTD %
Environmental Issues	4	2	0	0	4	2
Animal Services	115	44	0	0	115	44
Emergency Rescue	6	2	0	0	6	2
Environmental Protection	15	6	0	0	15	6
Municip. Svcs/Public Works	52	20	0	0	52	20
Public Health - H1N1/Swine Flu	39	15	0	0	39	15
Public Health - Rabies	0	0	0	0	0	0
Public Health - Red Tide	0	0	0	0	0	0
Public Health Issues	18	7	0	0	18	7
Public Safety	11	4	0	0	11	4
Category Totals:	260	100	0	0	260	100
Health Care	63	3	0	0	63	3
(Marchman Act) Invol. SA Treat	9	0	0	0	9	0
AIDS/HIV testing/clinics	18	1	0	0	18	1
Dental Care	237	11	0	0	237	11
Family Planning/Birth Control	34	2	0	0	34	2
Health Facilities Information	502	22	0	0	502	22
Immunizations	46	2	0	0	46	2
Inpatient Substance Abuse Serv	322	14	0	0	322	14
Medical Care	412	18	0	0	412	18
Medical Expense Assistance	301	13	0	0	301	13
Outpatient Substance Abuse	252	11	0	0	252	11
Vision Assistance	56	2	0	0	56	2
Category Totals:	2252	99	0	0	2252	99
Income Support & Employment	1	0	0	0	1	0
Employment Assistance Svcs.	238	24	0	0	238	24
Public Assistance Services	602	61	0	0	602	61
Social Insurance Services	146	15	0	0	146	15
Category Totals:	987	100	0	0	987	100
Individual & Family Life	6	1	0	0	6	1
Adult Day Care	41	4	0	0	41	4
Adult/Elder Abuse Reporting	43	4	0	0	43	4
Burial Assist/Death Certificat	26	2	0	0	26	2
Child Abuse Prevention Svcs	91	8	0	0	91	8
Child Abuse Reporting	96	8	0	0	96	8

Category	Period Total	Period %	Prior YTD	Prior %	New YTD Total	YTD %
Child Day Care	111	9	0	0	111	9
Community Events	1	0	0	0	1	0
Daily Living/Paperwork Asst.	284	24	0	0	284	24
Foster Care Services	10	1	0	0	10	1
Leisure Activities	50	4	0	0	50	4
Mentoring Services	20	2	0	0	20	2
Parent Education	48	4	0	0	48	4
Respite Care	35	3	0	0	35	3
Social Development Issues	12	1	0	0	12	1
Spiritual Issues	2	0	0	0	2	0
Support Groups	213	18	0	0	213	18
Volunteer Opportunities	82	7	0	0	82	7
Category Totals:	1171	100	0	0	1171	100
Mental Health Care/Counseling	18	0	0	0	18	0
(Baker Act) Invol. Psych. Intv	36	1	0	0	36	1
Domestic Viol.Couns/ Hotline	53	1	0	0	53	1
Grief Issues	33	1	0	0	33	1
Inpatient Psychiatric Services	166	4	0	0	166	4
Outpatient MH/Couns. Services	691	18	0	0	691	18
Runaway/Homeless Youth	10	0	0	0	10	0
Sexual Assault Couns/Hotline	23	1	0	0	23	1
Suicide Prevention/Interventio	202	5	0	0	202	5
Suicide Survivor Issues	17	0	0	0	17	0
Telephone Crisis Intervention	2564	67	0	0	2564	67
Category Totals:	3813	98	0	0	3813	98
Grand Totals: All Categories	21920		0		21920	

Call Frequency Report

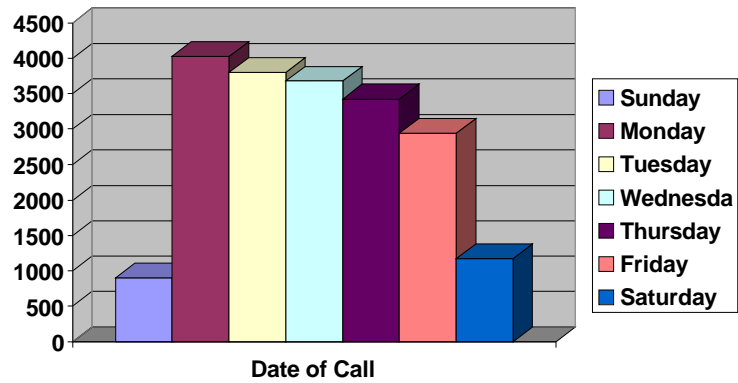
Report Period: 07/01/2009 to 10/31/2009

Date report run: 11/02/2009

Filter Conditions: All records

Time	# Calls
Sunday	906
Monday	4027
Tuesday	3802
Wednesda	3675
Thursday	3429
Friday	2948
Saturday	1167

Total Calls: 19954



Call Frequency Report

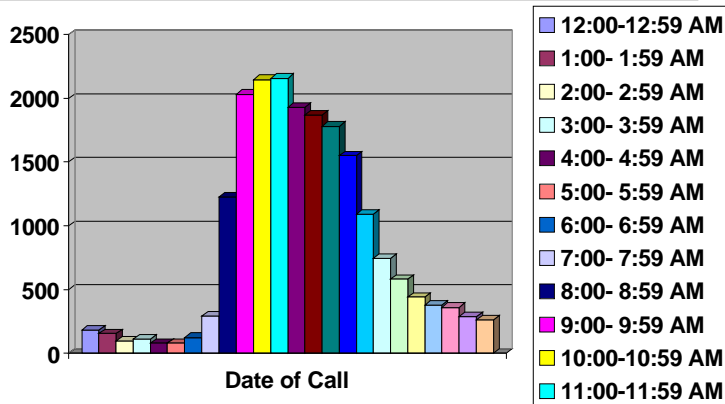
Report Period: 07/01/2009 to 10/31/2009

Date report run: 11/02/2009

Filter Conditions: All records

Time	# Calls
12:00-12:59 AM	184
1:00- 1:59 AM	154
2:00- 2:59 AM	97
3:00- 3:59 AM	113
4:00- 4:59 AM	81
5:00- 5:59 AM	81
6:00- 6:59 AM	127
7:00- 7:59 AM	293
8:00- 8:59 AM	1226
9:00- 9:59 AM	2031
10:00-10:59 AM	2146
11:00-11:59 AM	2155
12:00-12:59 PM	1924
1:00- 1:59 PM	1867
2:00- 2:59 PM	1780
3:00- 3:59 PM	1548
4:00- 4:59 PM	1090
5:00- 5:59 PM	745
6:00- 6:59 PM	582
7:00- 7:59 PM	442
8:00- 8:59 PM	379
9:00- 9:59 PM	362
10:00-10:59 PM	287
11:00-11:59 PM	260

Total Calls: 19954



Caller City Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
Unknown	1430	7.62	0	0	1430	7.6
Barefoot Bay	76	0.40	0	0	76	0.4
Cape Canaveral	318	1.69	0	0	318	1.6
Cocoa	2435	12.97	0	0	2435	12.9
Cocoa Beach	210	1.11	0	0	210	1.1
Daytona	307	1.63	0	0	307	1.6
Fellsmere	2	0.01	0	0	2	0.0
Frontenac	1	0.00	0	0	1	0.0
Grant	31	0.16	0	0	31	0.1
Indialantic	105	0.55	0	0	105	0.5
Indian Harbour Beach	97	0.51	0	0	97	0.5
Malabar	56	0.29	0	0	56	0.2
Melbourne	3628	19.33	0	0	3628	19.3
Melbourne Beach	53	0.28	0	0	53	0.2
Melbourne Village	1	0.00	0	0	1	0.0
Merritt Island	874	4.65	0	0	874	4.6
Micco	57	0.30	0	0	57	0.3
Mims	166	0.88	0	0	166	0.8
Orlando	1997	10.64	0	0	1997	10.6
Other	485	2.58	0	0	485	2.5
Palm Bay	3301	17.59	0	0	3301	17.5
Palm Shores	6	0.03	0	0	6	0.0
Patrick AFB	4	0.02	0	0	4	0.0
Port St. John	236	1.25	0	0	236	1.2
Rockledge	851	4.53	0	0	851	4.5
Satellite Beach	221	1.17	0	0	221	1.1
Scottsmoor	5	0.02	0	0	5	0.0
Sebastian	43	0.22	0	0	43	0.2
Sharpes	10	0.05	0	0	10	0.0
Titusville	1464	7.80	0	0	1464	7.8
Viera	96	0.51	0	0	96	0.5
West Melbourne	197	1.04	0	0	197	1.0
Totals:	****	100.00	0	0	****	100.0

'Call Was From' Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
Friend/Relative	892	4.47	0	0	892	4.4
Organization	191	0.95	0	0	191	0.9
Self	18871	94.57	0	0	18871	94.5
Totals:	****	100.00	0	0	****	100.0

Caller Contact Type Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
* Crisis Intervention	2326	11.69	0	0	2326	11.6
*Info & Crisis Interve	78	0.39	0	0	78	0.3
*Info & Referral	9860	49.56	0	0	9860	49.5
*Info, Ref & Crisis In	661	3.32	0	0	661	3.3
*Information Only	4643	23.33	0	0	4643	23.3
*Linkage	42	0.21	0	0	42	0.2
*Linkage & Crisis Inte	8	0.04	0	0	8	0.0
*Long Term Recovery/Mi	0	0.00	0	0	0	0.0
Administrative Call	88	0.44	0	0	88	0.4
Advocacy	6	0.03	0	0	6	0.0
Advocacy & Crisis Inte	6	0.03	0	0	6	0.0
Contract Call	322	1.61	0	0	322	1.6
Emergency Intervention	13	0.06	0	0	13	0.0
Evaluation/Feedback	12	0.06	0	0	12	0.0
Hang Up/Wrong Number	905	4.54	0	0	905	4.5
Inappropriate Call	105	0.52	0	0	105	0.5
Orlando I&R	462	2.32	0	0	462	2.3
Other County-I&R	358	1.79	0	0	358	1.7
Totals:	****	100.00	0	0	****	100.0

Caller Age Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
Unknown	1794	9.00	0	0	1794	9.0
0 - 2	2	0.01	0	0	2	0.0
3 - 5	5	0.02	0	0	5	0.0
6 - 10	4	0.02	0	0	4	0.0
11 - 19	145	0.72	0	0	145	0.7
20 - 29	1877	9.41	0	0	1877	9.4
30 - 39	4143	20.78	0	0	4143	20.7
40 - 49	5189	26.03	0	0	5189	26.0
50 - 59	4297	21.55	0	0	4297	21.5
60 - 69	1954	9.80	0	0	1954	9.8
70 - 79	412	2.06	0	0	412	2.0
80 - 89	91	0.45	0	0	91	0.4
90 - 99	19	0.09	0	0	19	0.0
100 & Over	0	0.00	0	0	0	0.0
Totals:	****	100.00	0	0	****	100.0

Caller Gender Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
	513	2.57	0	0	513	2.5
Female	14049	70.40	0	0	14049	70.4
Male	4965	24.88	0	0	4965	24.8
Unknown	427	2.13	0	0	427	2.1
Totals:	****	100.00	0	0	****	100.0

Caller Zip Code Statistics

Report Period Begins On: 07/01/2009

Prior Year to Date Begins: 07/01/2009

Report Period Ends On: 10/31/2009

Filter Condition: No filter set.

Value:	Period:	% of Period:	Prior YTD Total:	Prior %:	Total YTD:	Percent:
32780	1099	9.16	0	0	1099	9.1
32781	2	0.01	0	0	2	0.0
32782	0	0.00	0	0	0	0.0
32783	1	0.00	0	0	1	0.0
32796	156	1.30	0	0	156	1.3
32901	1158	9.66	0	0	1158	9.6
32902	3	0.02	0	0	3	0.0
32903	116	0.96	0	0	116	0.9
32904	278	2.31	0	0	278	2.3
32905	773	6.44	0	0	773	6.4
32906	2	0.01	0	0	2	0.0
32907	1270	10.59	0	0	1270	10.5
32909	678	5.65	0	0	678	5.6
32910	4	0.03	0	0	4	0.0
32911	0	0.00	0	0	0	0.0
32912	0	0.00	0	0	0	0.0
32919	0	0.00	0	0	0	0.0
32920	343	2.86	0	0	343	2.8
32922	1685	14.05	0	0	1685	14.0
32923	10	0.08	0	0	10	0.0
32924	3	0.02	0	0	3	0.0
32926	296	2.46	0	0	296	2.4
32927	294	2.45	0	0	294	2.4
32931	249	2.07	0	0	249	2.0
32932	0	0.00	0	0	0	0.0
32934	144	1.20	0	0	144	1.2
32935	1634	13.63	0	0	1634	13.6
32936	1	0.00	0	0	1	0.0
32940	197	1.64	0	0	197	1.6
32941	0	0.00	0	0	0	0.0
32951	77	0.64	0	0	77	0.6
32952	254	2.11	0	0	254	2.1
32953	525	4.37	0	0	525	4.3

Caller Zip Code Statistics

32954	1	0.00	0	0	1	0.0
32955	734	6.12	0	0	734	6.1
32956	0	0.00	0	0	0	0.0
Totals:	****	100.00	0	0	****	100.0

Percent of Calls Receiving One or More Referrals

71.1800%

Referral Report

Report Period: 07/01/2009 To: 10/31/2009

Date Run: 11/02/2009

Report Filter Conditions:

City: All	Race: All
Geo Area: All	Call Type: All
Gender: All	Age: From: 0 To: 100
Filter Condition: None	

Program Name	# Referrals
Community Action Team-Cocoa	3992
Salvation Army, Central	1075
Salvation Army, North	857
DCF Economic Services/ACCESS Florida -North & Central Brevard	695
North Brevard Charities Sharing Center	622
Salvation Army, South	535
2-1-1 Community Resources	436
Low Income Home Energy Assistance Program (LIHEAP)	432
Brevard County Legal Aid, Inc.-Rockledge	408
St. Vincent de Paul of St. Joseph Parish	360
South Brevard Sharing Center, Palm Bay	328
South Brevard Sharing Center Client Services	322
411	312
Central Brevard Sharing Center/Client Assistance	287
Volusia/Flagler Counties	277
Sue M. Pridmore Center for Women and Children (Salvation Army)	253
Brevard County Health Dept. - All Appointments	223
St. Mary's Helping Hands	215
Orange, Osceola, Seminole Counties	212
Central Florida Legal Services	209
WIN Housing	204
Community Action Team-Titusville	196
Society of St. Vincent DePaul (Indialantic)	195
Society of St. Vincent De Paul (Cocoa Beach)	188
Circles of Care - Twin Rivers Drug Treatment Center	175
Transitional Housing for Women	159
Abuse Hotline	155
Women's Center	155
Catholic Charities Family Emergency Assistance Program	154
Family Counseling Center-Outpatient Counseling	148
Toys For Tots	144
C.I.T.A.. Rescue Mission	138

Program Name	# Referrals
We Help Brevard	133
Seniors Assistance Program	128
Ozark Wheelchair Cab Co.	126
St. Paul's Anglican Church	121
Child Support Enforcement (Dept. of Revenue)	119
Medicaid Headquarters Office	119
Space Coast Center for Independent Living	118
Section-8 Housing Program	110
Dental Society	108
Space Coast Area Transit	103
Community Care For The Elderly and Disabled Adult	99
Volunteers in Motion	99
East Coast Christian Center	97
Brevard Health Alliance-Melbourne	95
Circles of Care - Emergency Crisis Assessment	94
Alco-Hall (Community Treatment Center)	91
Central District Dental Association	83
Brevard County Health Dept. - Volunteer Adult Dental	82
First Baptist Church Merritt Island	81
Brevard Job Link - Palm Bay	80
Circles of Care - Outpatient Counseling, Melbourne	73
Housing Authority of Brevard County	73
Community of Hope, Inc.	72
Center for Drug Free Living-Brevard Outpatient Center	71
Links of Hope-Main Office	71
SHINE Program	71
Agency for Workforce Innovations	67
TMS-Medicaid Transportation	67
Brevard Health Alliance-Cocoa	66
Melbourne Housing Authority	66
Physician Referral Service	65
Clerk of Court & Small Claims-Viera	63
Lions Club	63
Brevard Job Link - Cocoa	61
Brevard Health Alliance-Palm Bay	60
Domestic Violence Shelter (Serene Harbor, Inc.)	60
Social Security Admin, South	59
Brevard Health Alliance-Central	58
Cocoa Housing Authority	58
Consult-A-Nurse	58
Clerk of Court & Small Claims-Melbourne	57
Domestic Violence Shelter (Salvation Army)	57
Central Florida Treatment Center-Cocoa	55
Community Psychological Services (Florida Tech)	55
Glory Mansions	55
Dental Hygiene Clinic (Brevard Community College)	53

Program Name	# Referrals
Police Department, City of Melbourne	53
Brevard Cares	52
Child Care Association, South	52
Emergency Financial Assistance for Housing Program (EFAHP)	52
Space Coast Counseling Center, Inc.	52
HUD	50
Good Shepherd Lutheran Church Food Pantry	49
Housing and Community Development, City of Melbourne	49
Meals on Wheels (Senior Nutrition Program, Brevard) SAL	49
Safelink Wireless	49
Goodwill Job Center	48
Hill-Burton Free Hospital Care	48
Prescription Assistance (Salvation Army - South)	48
Devereux-Youth & Family Counseling Services	47
Sally's House-PREVENT! of Brevard, Inc.	47
Genesis House	46
Victim Advocate Services-Women's Center, Melbourne	46
Alcoholics Anonymous (AA)-Brevard Intergroup	45
Brevard County Sheriff's Office, South Precinct	45
Florida Power and Light (FPL)	45
Brevard County Animal Services and Enforcement	44
Christ Aid Ministry for Women and Children	44
Police Department, City of Palm Bay	43
Yellow Umbrella	43
Consumer Credit Counseling Service of Brevard	42
Daily Bread	42
PPARX.ORG	42
PREVENT! - Education & Support Groups	42
Social Security Admin, Central	42
B.O.A.T.	41
Circles of Care - Outpatient Counseling, Rockledge	41
Brevard Schools Foundation/School Supplies	39
Driver's License-North Melbourne (DMV)	38
Brevard County Health Dept. - Vital Statistics	37
DCF Adult Services Program	37
NeedyMeds	37
South Brevard Habitat for Humanity	37
Senior Resource Alliance	36
Better Business Bureau of Central Florida	35
Community Treatment Center Inc.	35
Pregnancy Resources, Inc.	35
Private Counselor - Burnham, Gary F.	35
ACES (Assc. for Children for Enforcement of Support)	34
Brevard County Bar Association	34
CRISIS/HELP/I&R LINES - OUT OF AREA	34
Lawyer Referral Service	34

Program Name	# Referrals
PREVENT! - Substance Abuse Information & Referral	34
School Board of Brevard County	34
AT&T Phone Service	33
American Red Cross	33
Brevard County Veterans Service Office	33
Wuesthoff Hospital - Medical Facility	33
Brevard County Detention Center-Sharpes	32
Crosswinds Community Counseling	32
Liberty Lodge	32
Narcotics Anonymous	32
STEPS (Specialized Treatment, Education & Prevention Services)	32
2-1-1 Helpline	31
Community Housing Initiative, Inc.	31
Domestic Violence Counseling (Serene Harbor, Inc.)	31
Child Care Association, Central	30
Stop-Gap of North Brevard, Inc.	30
Brevard County Health Dept. - PATH Clinic (North)	29
In-Home Senior Care	29
Birthright Melbourne	28
Riverside Counseling Services, LLC	28
Southlake Towers	28
Florida Hospital	27
Private Counselor - Bashir, Rahlia	27
Subsidized Child Care and Voluntary Pre-Kindergarten	27
Substance Abuse Treatment (Family Counseling Center)	27
The Advocacy Center for Persons with Disabilities	27
Catholic Charities Counseling	26
Domestic Violence Counseling (Salvation Army)	26
Food Pantry/Sharing Center, Central	26
PREVENT! - Outpatient Substance Abuse Counseling	26
Brevard County Sheriff's Office, East Precinct	25
Early Learning Coalition of Brevard County	25
Police Department, City of Cocoa	25
Prescription Assistance (Salvation Army-Central)	25
United Way of Brevard County, Inc.	25
Alternative Pregnancy Center	24
Brevard County Health Dept. - Environmental Health	24
Brevard Home Savers	24
Clearinghouse on Disabilities	24
Police Department, City of Titusville	24
Salvation Army Retail Family Store	24
Vocational Rehabilitation, South	24
Yellow Umbrella-La Sombrillita	24
Animal Services and Enforcement (Animal Care & Adoption Center)	23
Northwind - Thrift Store/Cocoa	23
Prescription Drug Patient Assistance Programs	23

Program Name	# Referrals
Titusville Housing Authority	23
Addictions Receiving Facility	22
Brevard County Medical Society	22
Cancer Care Foundation Support Group	22
Care Givers	22
Driver's License-Titusville (DMV)	22
B.E.T.A. of Titusville, Inc.	21
Brevard County Code Enforcement	21
Brevard County Health Dept. - WIC (Central)	21
Children's Medicaid	21
Division of Consumer Services	21
Substance Abuse, Anger Management Workshops	21
Brevard County Public Defender	20
Brevard County Sheriff's Office, Titusville Precinct	20
Brevard County Solid Waste Management Department	20
Center for the Visually Impaired	20
Child Care Association, North	20
Christmas Toys (Cocoa Police Department)	20
Eldercare Locator	20
Florida Legal Services	20
The Medicine Program	20
Community Development Center, Palm Bay	19
Devereux Treatment Network-Hosp	19
Driver's License-Melbourne US 1 (DMV)	19
Health First Home Care, Melbourne	19
Health First Palm Bay Community Hospital	19
Homeowners Hope Hotline	19
Medicare Information	19
Wickham Park Senior Center	19
Circles of Care - Child Crisis Stabilization Unit	18
Circles of Care - Outpatient Counseling, Titusville	18
Department of Labor/Wage and Hour (State of Florida)	18
Health First Holmes Regional Medical Center	18
Humane Society of South Brevard	18
Poison Information Center, Florida	18
Vietnam Veterans	18
Brevard County Courthouse	17
Brevard County Health Dept. - Intake Information (South)	17
Brevard County Health Dept. - WIC (South)	17
Central Florida Treatment Center-Palm Bay	17
Christmas Program (Salvation Army-Central)	17
Christmas Toys (Florida Today)	17
Circles of Care - Psychiatric Services, Melbourne	17
Florida Tech Behavioral Services School of Psychology	17
Melbourne Tag Agency	17
Outpatient Substance Abuse Treatment Services (CTC)-South	17

Program Name	# Referrals
PREVENT! - Tenant Assistance Program	17
Social Security National Toll Free Number	17
Supported Living (Brevard Achievement Center)	17
American Credit Counseling Service- Melbourne	16
American Red Cross	16
Central Florida Safety Council	16
Crosswinds Transitional Living Program	16
National Foundation for Debt Management	16
Northwind -Thrift Store/Merritt Island	16
State Attorney Office, Viera	16
Veteran's Outpatient Clinic, Brevard	16
Veterans Transitional Housing Facility	16
2-1-1 Online Database	15
Birthright Cocoa Beach	15
Chamber of Commerce, Melbourne-Palm Bay Area	15
Channel 9 - WFTV 9 Action Report	15
Clerk of Court & Small Claims-Titusville	15
Community Medical Clinic, Titusville	15
Health First Cape Canaveral Hospital	15
His Way Restoration Ministries, Inc.	15
Parkway Psychiatry and Family Counseling, P.A.	15
Western Judicial Services, Inc.	15
Animals from the Ark Humane Society	14
Big Brothers Big Sisters of Central Florida	14
Brevard County Health Dept. - EMBRACED Program	14
Brevard Job Link - Titusville	14
City Hall, Melbourne	14
Couples, Marriage and Family Counseling	14
NAMI Connections Support Group	14
Outpatient Substance Abuse Treatment Services (CTC)-Central	14
Runaway and Youth Crisis Shelter (Crosswinds)	14
St. Michael The Archangel (Charismatic Episcopal Church)	14
Brevard Health Alliance (Mobile Unit)	13
Bridges, Inc. Rockledge	13
Channel 6 - WKMG TV Consumer Reporter	13
Florida Department of Children and Families	13
Florida Power and Light (FPL)	13
Healthy Start Coalition of Brevard County	13
Homemaker Companion Service	13
PREVENT! - C.A.R.E.	13
Police Department, City of Rockledge	13
Prescription Assistance (Sharing Center, Central)	13
Private Counselor - Ronan, Michelle MA, LMHC	13
American Heart Association	12
Brevard Health Alliance	12
Community Kitchen/Sharing Center, Central	12

Program Name	# Referrals
Cover Florida Healthcare	12
Domestic Violence Hotline (Serene Harbor)	12
Florida Today	12
Food With Care	12
Gentiva Health Services-Melbourne	12
Health First Home Care, Merritt Island	12
Low Cost Spay-Neuter Clinic & Adoption Center	12
Private Counselor - Eller, Jerry R.	12
Refugee & Immigration Assistance-Catholic Diocese of Orlando	12
SAVS - Crisis Counseling	12
Senior Community Service Employment Program, Melbourne	12
South Brevard Sharing Center-Palm Bay Thrift Store	12
Titusville Housing & Community Development Dept.	12
US Senior Senator Bill Nelson	12
Vocational Rehabilitation, Central	12
Alanon/Alateen	11
Alzheimer's Association	11
Blood Bank, Melbourne	11
Brevard Achievement Center	11
Brevard Community Kitchen	11
Care Entree	11
Central Brevard Humane Society	11
Department of Business and Professional Regulation	11
Outpatient Substance Abuse Treatment Services (CTC)-North	11
Shoes for the Needy	11
Wuesthoff Hospital - Psychiatric	11
AARP - Foundation/SC SEP	10
Brevard County Health Dept. - Epidemiology	10
Brevard County Misdemeanor Probation	10
Brevard County School Board-GED Program	10
Brevard Family Partnership	10
Christmas Program (Salvation Army-South)	10
Crosswinds Juvenile Assessment Center	10
Daisy Pickers - Holy Name of Jesus Catholic Church	10
Domestic Violence Hotline (Salvation Army)	10
Federal Subsidized Housing	10
Florida Sheriff's Youth Ranches	10
Hidden Potentials, Inc.	10
How to Choose an Assisted Living Facility (ALF)	10
IRS Office	10
Jewish Federation - Financial Ass't	10
Merritt Island Tag Agency	10
Planned Parenthood-Eastside Clinic	10
Salvation Army, North-Thrift Store	10
South Brevard Senior Center	10
Sunflower Coalition of Caregivers, Inc.	10

Program Name	# Referrals
Support Group-Depressive/Manic Depressive Association	10
Support Group-Grief Support (Compassionate Friends)	10
Thanksgiving Program (Salvation Army-South)	10
US Representative - District 15	10
Water Connection Information	10
Water and Sewer Billing- City of Palm Bay	10
Brevard County Sheriff's Office, Cape Canaveral Precinct	9
Brevard County Sheriff's Office, West Precinct	9
Bright Star Center for Grieving Children	9
Child Protection Team of Brevard	9
Corrections Department of Probation	9
DCF-Consumer Complaint Line	9
Easter Seal Society	9
Florida Public Service Commission	9
Goodwill Industries-Thrift Store-Babcock	9
Greyhound Bus Service	9
Jimmie Smith Cottage Transitional Living Program	9
Job Corps - Job Training for Youth	9
Parrish Medical Center	9
State Representative - District 29	9
Support Group-Domestic Violence (Women's Center)	9
Support Group-Grief (Wuesthoff Brevard Hospice)	9
The Children's Center	9
Victim Services, North (Main) Office	9
Act Center, Inc. -Titusville	8
Brevard County Code Compliance Dept.	8
Brevard County Community Supervision	8
Brevard County Health Dept. - Environmental Consultant	8
Brevard County Health Dept. - HIV/AIDS Case Management	8
Browning's Medical Equipment	8
Circles of Care	8
City of Cocoa - City Clerk	8
City of Cocoa - City Manager/Mayor's Office	8
Clothing (Northwind Ministries)	8
Creative Care Center-Adult Day Care	8
Elder Service Unit - State Attorney Office	8
Episcopal Counseling Center, Melbourne	8
First Aid & Safety Classes (American Red Cross)	8
Goodwill Industries-Thrift Store-Rockledge	8
Governor Charlie Crist	8
Insurance Consumer Helpline	8
Intervention Services - Behavior Analysis	8
Joe's Club	8
National Organization of Rare Disorders	8
PREVENT! - "Family Ties"	8
Palm Bay Tag Agency	8

Program Name	# Referrals
Parent to Parent	8
Prescription Assistance (Salvation Army-North)	8
Private Counselor - Green, Mary Alice	8
Senior Care of Brevard County	8
Support Group-Disabilities	8
The Family Source of Florida Parenting Classes & Sup. Groups	8
U. S. Postal Service	8
United Order True Sisters	8
Wildlife Rescue (Florida Wildlife Hospital)	8
Animal Specialty Hospital/Animal Emerg. Clinic	7
Brevard County Alternative Community Service	7
Brevard County Health Dept. - Immunization Outreach	7
Brevard County Health Dept. - Immunization Records (Central)	7
Brevard County Health Dept. - WIC (North)	7
Brevard County Mosquito Control (South)	7
Brevard Zoo	7
Cancer Care, Inc.	7
Center for Autism and Related Disorders - UCF	7
Central Brevard Library (Cocoa)	7
Clothing (Sharing Center, Central)	7
Coalition for Hungry and Homeless of Brevard	7
Code Compliance- City of Palm Bay	7
Comforts of Homecare-Melbourne	7
Counseling - Discovery Institute, PA.	7
Fathers for Equal Rights	7
Florida Malpractice Information	7
Homemaker/Companion Services	7
Immigration & Naturalization Service (INS)	7
In Sight Support Group	7
Incest Victim & Offender Counseling (Florida Tech)	7
Keys to Life Counseling, South	7
Medical Equipment (Sharing Center, Central)	7
Mental Health Association of Central Florida	7
Outward Bound-Hurricane Island	7
PREVENT! - "Family Strengthening Program"	7
Police Department, City of Satellite Beach	7
Project Response - Case Management HIV/AIDS	7
SAVS - Victim Support Group	7
SAVS-Information	7
State Representative - District 31	7
Sunshine Service	7
Support Group-Bereavement (Hospice of St. Francis)	7
Survivors of Suicide	7
Unconditional Love, Inc.	7
Waste Management - City of Melbourne	7
Board of County Commissioners-Dist.5	6

Program Name	# Referrals
Brevard Association for the Advancement of the Blind	6
Brevard County Health Dept. - Immunization Records (North)	6
Brevard County Health Dept. - Immunization Records (South)	6
Brevard County Health Dept. - Intake Information (Central)	6
Brevard County School Board-Dist.5	6
Brevard County Tax Collector	6
Brevard Literacy Program	6
Care-A-Van (Health First Cape Canaveral Hospital)	6
Catholic Charities	6
Discovery Elementary School	6
Donations-Material Goods (Sharing Center, South-Melbourne)	6
Fellsmere Dental Clinic	6
Goodwill Industries-Thrift Store-Merritt Island	6
Grandparents Raising Grandchildren	6
Healthy Kids-Insurance	6
Healthy Start - Titusville Annex	6
Homeless Veterans of Reintegration Program	6
Joe's Club-North	6
Labor Finders	6
Medicare Beneficiaries	6
Multiple Sclerosis Asso. of America	6
NUI Gas Co.	6
National Alliance for the Mentally Ill, South Brevard Chapter	6
Palm Bay Public Library	6
Parent Education Class/Parent Support Group (Salvation Army)	6
South Animal Care and Adoption Center	6
South Brevard Sharing Center Clothing Program-Palm Bay	6
Support Group-Building Healthy Relationships	6
Support Group-Divorce Recovery (Suntree)	6
Support Group-Parkinson's Disease	6
Titusville Tag Agency	6
Treatment Alternatives for Safer Communities (TASC)-Melbourne	6
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	6
Wuesthoff Medical Center	6
Adolescent Anger Management Course (Salvation Army)	5
American Diabetes Association	5
Brevard County Building Code Compliance	5
Brevard County Community Action Agency-Melbourne	5
Brevard County Office of Emergency Management	5
Brevard County Water Resources Department	5
Carolina Care ALF	5
Chamber of Commerce, Cocoa Beach Area	5
Chamber of Commerce, Titusville	5
Children's Home Society - Multi-Disciplinary Team	5
City Hall, Palm Bay	5
City Hall, Titusville	5

Program Name	# Referrals
Clothing (Sharing Center, North)	5
Community of Hope, Inc.	5
Courtney Spring Village	5
Crosswinds Rainwater Center for Girls	5
Division of Blind Services	5
Fair Housing Continuum	5
Family HealthLine (Department of Health)	5
Family Network on Disabilities of Florida	5
Feed My Sheep	5
Florida HIV/AIDS Hotline	5
Florida Highway Patrol	5
Florida Hospital	5
Friends at Home	5
Goodwill Industries-Thrift Store-Wickham	5
Greater Palm Bay Senior Center	5
Hacienda Girl's Ranch	5
Hope Ministries	5
Internal Revenue Service	5
National Alliance for the Mentally Ill, Space Coast Chapter	5
National Asso Anorexia Nervosa & Associated Disorders (ANAD)	5
Occupational Licenses- City of Palm Bay	5
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program	5
PREVENT! of Brevard	5
Police Department, City of West Melbourne	5
Post Office-Cocoa (524)	5
Private Counselor - Kiley, Susan	5
Private Duty Home Care (Companion, HHA/CNA or live-in)	5
Road to Recovery (American Cancer Society)	5
Seniors at Lunch (Senior Nutrition Program) MOW	5
Seventh-Day Adventist Church	5
South Brevard Sharing Center- Thrift Store	5
Space Coast Commuter Assistance	5
Support Group-Grief	5
Support Group-Schizophrenia	5
TRIAD - Central Brevard	5
The Embers - Alzheimer's Adult Day Care & Family Center	5
The Fountains Senior Rental Community	5
United Way of Brevard County	5
Victim Compensation	5
Visiting Nurse Association	5
Vocational Rehabilitation, North	5
Water & Sewer Billing - City of Melbourne	5
Water/Sewer Service Repair	5
Wuesthoff Home Medical Equipment	5
911	4
AIDS Nat'l Hotline - Phone Counseling, I&R	4

Program Name	# Referrals
Adult Attention Deficit Disorder Self Help Support Group (ADD)	4
AmeriTrans- Non Medical Stretcher	4
Behavioral Medicine Program-Getting Well	4
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	4
Brevard Community College, Cocoa Campus - Education	4
Brevard County Health Dept. - Gateway Teen Clinic	4
Brevard County Health Dept. -Teen Clinic (North)	4
Cape Canaveral Public Library	4
Career Guidance	4
Century Oaks	4
Chamber of Commerce, Palm Bay	4
Children's Home Society - Case Management	4
Christian Conciliation Service of Brevard	4
Christmas Program (Salvation Army-North)	4
City Hall, Cocoa	4
Coastal Ambulance	4
Compassionate Management Care, Inc.	4
Consumer Debt Counselors	4
Domestic Violence Hotline-Florida Statewide	4
Donation-Pick/Up of donated item (Catholic Charities)	4
Donations-Material Goods (Salvation Army - South)	4
Donations-Material Goods (Sharing Center, Central)	4
Episcopal Counseling Center, Titusville	4
Fire Department, City of Titusville	4
Guardian Ad Litem Program	4
Healthy Start - Palm Bay Annex	4
Help! Column - Florida Today	4
His Place Ministries	4
Holy Name of Jesus Catholic Church	4
Hospice of Health First	4
Information & Referral for Respite	4
Memory Disorder Clinic	4
National Fatherhood Initiative	4
North Animal Care Center	4
Palm Bay High School	4
Parks and Recreation-South Area Operations	4
Police Department, City of Cocoa Beach	4
Police Department, City of Indian Harbor & Melb. Beach	4
Post Office-Melbourne	4
Private Counselor - Todd, Jill	4
Project H.O.P.E. (Helping Our People in Emergencies	4
RAINN (Rape Abuse & Incest National Network)	4
South Brevard Sharing Center-Melbourne	4
State Representative - District 32	4
Substance Abuse Family Education (SAFE)	4
Support Group-Asperger Syndrome	4

Program Name	# Referrals
Support Group-Bipolar Disorder	4
Support Group-Caregiver (Brevard Alzheimer's Foundation)	4
Support Group-Female Domestic Violence Victims (Salvation Army)	4
Support Group-Fibromyalgia/Fibro Friends	4
Support Group-Parents without Rights	4
Take Stock in Children	4
The Family Source of Florida Donation-Pick/up	4
Titusville Community Advocate	4
UF/IFAS Brevard County Extension Service	4
Wickham Park Campground	4
Work First Plus	4
AT&T	3
Alterra Sterling House of West Melbourne I	3
Alterra Sterling House of West Melbourne II	3
Angel Flight Southeast	3
Autumn House	3
Bayside High School	3
Big Brothers Big Sisters of Central Florida	3
Blood Bank, Main Office (Rockledge)	3
Board of County Commissioners-Dist.3	3
Brevard Assoc. of Family & Community Educators	3
Brevard Community College, Palm Bay Campus - Education	3
Brevard County Government Complex	3
Brevard County Housing and Human Services Department	3
Brevard County Property Appraiser	3
Brevard County Road & Bridge Administration	3
Brevard County School Board-Dist.4	3
Brighthouse- Call before you dig	3
Building Permits- City of Palm Bay	3
CATCH of Brevard-Pediatric Primary Care	3
Children's Medical Services	3
Christmas Program (North Brevard Sharing Center)	3
Circles of Care - Psychiatric Services, Rockledge	3
City Hall, Cocoa Beach	3
City Hall, Rockledge	3
Clinical Research	3
Code Compliance - City of Melbourne	3
Crosswinds Brevard Job Link Youth Services	3
Crosswinds Youth Services, Inc.	3
Devereux Florida Treatment Network (Hospital)	3
Devereux Youth & Family Counseling Center	3
Disabilities Program (Parks & Rec.-South)	3
Donation-Pick/up of donated item (Salvation Army - South)	3
Donations-Material Goods (Catholic Charities)	3
Eyecare America	3
FEMA	3

Program Name	# Referrals
Family Counseling Center of Brevard, Inc.	3
Federal Information Center	3
Florida Fish and Wildlife Conservation Commission	3
Florida Public Service Commission	3
Free Medicine Foundation	3
Freedom 7 Community Center	3
Goodwill Industries-Thrift Store-Palm Bay	3
Hands of Mercy	3
Harbor Place	3
Housing & Community Development (City of Titusville)	3
In Home Services	3
Intervention Services Inc.	3
Lions Club	3
Long Term Care Ombudsman Council	3
Mandatory Divorce Classes	3
Maxim Healthcare Services	3
Medicare-Approved Discount Drug Cards	3
Missing Persons Info (Salvation Army-Central)	3
Mitigation Program	3
Neighbors Helping Neighbors	3
PAL - Palm Bay Police Department	3
Planned Parenthood-Westside Clinic	3
Post Office-Palm Bay	3
Private Counselor - Hagan, Thomas J.	3
Private Counselor - Kalinyak, Deborah	3
Private Counselor - Panaccione, Vicki	3
Private Counselor - Sanders, Kwanya	3
Project Lifesaver	3
Project Relief	3
Public Service Commission	3
Quality Lifestyles-East Oaks	3
Quality Lifestyles-South Oaks ALF	3
Regional Small Business Dev Center (Brevard Community College)	3
Residential Facil Dev Disabled Adults (Bridges, Inc.)	3
SPCA of North Brevard, Inc.	3
Salvation Army-North/Central	3
Sand Point Senior Living	3
Senior Community Club	3
Senior Medicare/Medicaid Patrol Project	3
Sexual Addictions Support Group	3
Small Business Development	3
Smiles and Special Care	3
Space Coast Center for Independent Living	3
St. Vincent de Paul of St. Joseph Parish	3
State Senator - District 24	3
State Senator - District 26	3

Program Name	# Referrals
Suntree/Viera Public Library	3
Support Group-Alzheimer's (Autumn House)	3
Support Group-Brevard County Stroke Club	3
Support Group-CHADD-Parents of Children with Attention Deficit	3
Support Group-Chemical Dependency Anon (Northwind Ministries)	3
Support Group-Debtors Anonymous	3
Support Group-Divorce Recovery (Ministry)	3
Support Group-Parkinson's Disease	3
TRIAD - South Brevard	3
Taxpayer Service Center (Florida Dept. of Revenue)	3
The Foundation Fighting Blindness	3
The Leukemia & Lymphoma Society	3
The Leukemia & Lymphoma Society - Patient Aid	3
The Trevor Helpline	3
UF/IFAS Brevard County Extension Service	3
VITAS Innovative Hospice Care of Brevard	3
World of Faith Food & Clothing Pantry	3
Yellow Umbrella	3
ACLU (American Civil Liberties Union)	2
Adoptions (Children's Home Society)	2
Adult Children of Alcoholics	2
Agricultural Co-op Ext Serv-Horticulture Program	2
Agricultural Co-op Ext Serv-Production Agriculture Program	2
American Kidney Fund, Inc.	2
Arbors at Melbourne	2
Assistive Technology Act Projects	2
B.R.A.V.E. Volunteer & Internship Program	2
Boy Scouts of America, Central Florida Council	2
Boys & Girls Club of America-Titusville	2
Brevard Achievement Center-Meadowlane Program	2
Brevard Community College	2
Brevard County Community Action Agency-Cocoa	2
Brevard County Health Department	2
Brevard County Health Dept. - Intake Information (North)	2
Brevard County Manager's Office	2
Brevard County Public Works Dept.	2
Brevard County School Board-Dist.1	2
Brevard County School Board-Dist.2	2
Brevard County Sheriff's Office	2
Brevard Family of Housing Authorities-Administration	2
Browning's Diabetes Management	2
Buena Vida Estates	2
Candlelighters of Brevard	2
Catalina Gardens	2
Center for Disease Control and Prevention (CDC)	2
Central Brevard Humane Society	2

Program Name	# Referrals
Central Brevard Sharing Center	2
Children's Home Society - Intensive Crisis Counseling	2
Circuit Court Judge, Bruce Jacobus	2
City Hall, Indialantic	2
City of Melbourne Planning and Economic Development	2
Clothing-First Impressions-Melbourne (Brevard Job Link)	2
Cocoa Beach Public Library	2
Commissioner of Agriculture	2
Community Home Services	2
Community Legal Services of Mid-Florida (HELPLINE)	2
Crosswinds Intensive Delinquency Diversion Services	2
Daily Bread	2
Dawn Manor	2
Department of Elder Affairs	2
Devereux Day School	2
Devereux-Center for Developmental Disabilities	2
Devereux-Outpatient Counseling Centers	2
Donation-Pick/up of donated item (Salvation Army-North)	2
Donations-Material Goods - South Brevard Sharing Center, Palm	2
Dr W J Creel Elementary School	2
Driving Programs	2
EYA Hi-Five East Coast Early Intervention Services	2
Eau Gallie Public Library	2
Eckerd Youth Alternatives, Inc.	2
Environmental Protection Agency	2
Fire Department, City of Cocoa	2
Fire Department, City of Melbourne	2
Fire Department, City of Merritt Island	2
First-Time Home Buyer's	2
Florida's Adoption Program	2
Genesis House	2
H.O.P.E. Preschool & Childcare	2
Harbor City Elementary School	2
Health First Pediatric Rehab, South	2
Hepatitis and Liver Disease National Hotline	2
Hibiscus Court	2
Identity Theft Hotline (Federal Trade Commission)	2
Imagine Schools at West Melbourne	2
Indian Harbour Beach Tag Agency	2
Institute for Business Training & Community Education	2
Intensive Residential Treatment Center (Devereux)	2
Internal Revenue Service	2
Keys to Life Counseling, North	2
KidsPeace	2
Links of Hope	2
Mantee Elementary School	2

Program Name	# Referrals
Martin Anderson Senior Center	2
Melbourne Speech Clinic	2
Merritt Island Public Library	2
Missing Children Information Clearinghouse (FDLE)	2
Mom Care	2
National Center for Missing & Exploited Children	2
National Do Not Call Registry	2
National Institute of Mental Health	2
Nineline - Hotline	2
North Brevard Charities Sharing Center	2
North Brevard Public Library	2
North Brevard Senior Center, Inc.	2
Northwind Ministries	2
Nurse On Call	2
PREVENT! - Adolescent Counseling-"Resist"	2
Palm Bay Elementary School	2
Parks & Rec. Disabilities Prog, South Area	2
Parks and Recreation-Central Area Operations	2
Parks and Recreation-Merritt Island/Beaches Operations	2
Parks and Recreation-North Area Operations	2
Patient Services	2
Patrick AFB Base Operator	2
Patrick Air Force Base	2
Police Department, City of Sebastian	2
Post Office-Eau Gallie	2
Post Office-Malabar	2
Post Office-Titusville (Astronaut Trail Station)	2
Private Counselor - Goff, Melanie, LCSW	2
Private Counselor - Kovach, John	2
Private Counselor - Warren, Tammy	2
Protect Our Children, Inc.	2
Protective Services, Family Builders	2
Public Works- City of Palm Bay	2
Quality Lifestyles-Pinetrees ALF	2
Quality Lifestyles-West Oaks ALF	2
Reach to Recovery (American Cancer Society)	2
Retired and Senior Volunteer Program (RSVP)	2
Riverview Retirement Center	2
Rockledge Tag Agency	2
Sabal Elementary School	2
Serene Harbor	2
Shared Cost Program	2
Small Business Administration	2
South Brevard Habitat for Humanity	2
State Attorney Office, Titusville	2
State Treasurer & Insurance Commissioner Tom Gallagher	2

Program Name	# Referrals
Sunrise Elementary School	2
Support Group-Addictions (Christ-centered) Overcomers, Viera	2
Support Group-Adults with Diabetes	2
Support Group-Diabetes	2
Support Group-Discovery Group (A Coming Out Group)	2
Support Group-Grieving Children Services (Bright Star)	2
Support Group-Obsessive/Compulsive Anonymous	2
Support Group-Parents of Teens (Women's Center)	2
Support Group-Post Abortion	2
Support Group-Survivors of Homicide	2
Support Group-Tobacco Free For Life	2
TRIAD	2
TRIAD - North Brevard	2
TV Converter Box Coupon Program	2
Talking Books/Homebound Services	2
Thanksgiving Program (North Brevard Sharing Center)	2
The Family Learning Program	2
The Family Source of Florida-24 hr Parent Helpline	2
The Family Source of Florida-Thrift Store	2
The Place at Merritt Island	2
U.S. Dept of Housing and Urban Development	2
US Junior Senator Mel Martinez	2
USA Freedom Corps	2
Veteran's Hospital	2
Village Oaks at Melbourne	2
Voter Registration Office, Merritt Island	2
Voter Registration Office, Palm Bay	2
WENDI Success Center (Brevard Community College)	2
We Help Brevard	2
Wuesthoff Brevard Hospice	2
4-H Program, Cocoa	1
AARP Tax Aide Preparation Assistance-Cocoa	1
Act Center, Inc. -Melbourne	1
Alligator Hotline	1
American Cancer Society	1
American Civil Liberties Union (ACLU)	1
American Heart Association	1
American Liver Foundation	1
American Red Cross/PAFB	1
Anderson Park	1
Attorney General	1
Batterers' Intervention Program (Family Counseling Center)	1
Bell South	1
BellSouth Phone Service	1
Bethesda Baptist Retirement Home	1
Better Business Bureau of Central Florida, Inc.	1

Program Name	# Referrals
Blood Bank, Cocoa Beach	1
Blood Bank, Titusville	1
Board of County Commissioners-Dist.1	1
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.4	1
Brevard Community College, Melbourne Campus - Education	1
Brevard Community College, Titusville Campus - Education	1
Brevard County Clerk of Court	1
Brevard County Contractor Licensing	1
Brevard County Cooperative Extension Service	1
Brevard County Courthouses	1
Brevard County Crime Prevention	1
Brevard County Dental Society	1
Brevard County Detention Center-Sharpes	1
Brevard County Engineering Inspection	1
Brevard County Health Dept. - STD Reporting	1
Brevard County Land Development Code Compliance, Impact Fees	1
Brevard County Medical Examiner's Office	1
Brevard County Moms	1
Brevard County Public Safety Department	1
Brevard County School Board	1
Brevard County School Board-Dist.3	1
Brevard County Supervisor of Elections	1
Brevard Drop-in Center	1
Brevard Zoo	1
Bridges, Inc.	1
Cambridge Elementary School	1
Camp Hope	1
Candlelighters of Brevard	1
Canine Companions for Independence	1
Caregiver Education & Resource Program	1
Carnegie Gardens Nursing Center	1
Catholic Charities Adoption	1
Center for Disease Control and Prevention (CDC)	1
Center for the Visually Impaired	1
Central District Dental Association	1
Chamber of Commerce	1
Child Care Association of Brevard County	1
Child Find - Brevard County School Board	1
Child Find-Florida Diagnostic and Learning Resource Sys (FDLRS)	1
Child Support Enforcement	1
Childbirth Enhancement Foundation	1
Children's Advocacy Center of Brevard	1
Children's Home Society	1
Children's Home Society - Crisis Screening	1
Children's Interagency Program	1

Program Name	# Referrals
Children's Medical Service	1
Christ Aid Ministry for Family Restoration	1
Christa McAuliffe Elementary School	1
Circles of Care - Psychiatric Services, Titusville	1
Circuit Court Judge, Charles M. Holcomb	1
Circuit Court Judge, John Dean Moxley	1
City Hall, Indian Harbour Beach	1
City Hall, Malabar	1
City Hall, Satellite Beach	1
City Hall, West Melbourne	1
City of Cocoa	1
City of Palm Bay	1
City of Satellite Beach Animal Control	1
Clothing-Joshua's Closet-Cocoa (Brevard Job Link)	1
Coastal Benefits Planning Project	1
Cocoa High School	1
Columbia Elementary School	1
Commissioner of Education	1
Community Emergency Response Team Program (C.E.R.T.)	1
Community Inclusion Facilitation (CIF)	1
Community Services Council of Brevard County, Inc.	1
Counterattack Brevard (Family Counseling Center)	1
County Court Judge, Cathleen Clarke	1
Crippled Children's Aid Society	1
Croton Elementary School	1
Day Care Provider Inspection Information	1
Department of Business and Professional Regulation	1
Department of Juvenile Justice (South)	1
Department of Juvenile Probation	1
Devereux-Therapeutic Foster Care	1
Devereux-Transitional Living Center	1
Division of Forestry	1
Division of Safety	1
Donations-Material Goods (Salvation Army-North)	1
Donations-Material Goods (Sharing Center, North)	1
Donations-Nonperishable Food (Salvation Army-Central)	1
Dr. Martin Luther King, Jr. Library	1
Early Steps	1
East Coast Contract Industries	1
Eau Gallie Civic Center	1
Economic Development Commission of Fla's Space Coast	1
Economic and Neighborhood Development-City of Palm Bay	1
Educational Programs for Wildlife Conservation	1
Elms (The)	1
Employee Counseling Service (Family Counseling Center)	1
Enterprise ADT	1

Program Name	# Referrals
Epilepsy Association of Central Florida	1
Equal Employment Opportunity Commission (EEOC)	1
Explorer Elementary/Middle Charter School	1
FBI-Federal Bureau of Investigation	1
Fair Housing Continuum	1
Family Care Medical Supply	1
Family Resource Center	1
Fire Department, City of Mims/Scottsmoor	1
Fire Department, City of Palm Bay	1
Fire Department, City of West Melbourne	1
Florida Department of Health-Website	1
Florida Discount Drug Card	1
Florida Elks Children's Therapy Services	1
Florida Highway Patrol	1
Found. Amer.Acad.of Ophthalmology-Eyecare America	1
Fox Lake Park	1
Freedom from Smoking	1
Gift Closet (American Cancer Society	1
Gilda's Club	1
Golden Wings	1
Golfview Elementary	1
Goodwill Industries of Central Florida, Inc.	1
Guardian Advocate Program (MHACF)	1
H.E.L.P.	1
Hacienda Foster Care Program	1
Harry T. & Harriette V. Moore Cultural Center	1
Harry T. & Harriette V. Moore Memorial Park	1
Health First Holmes Regional Medical Center	1
Health First Home Care	1
Healthy Start Coalition of Brevard County, Inc.	1
Home At Last Adoption Agency, Inc.	1
Hospice of St. Francis	1
Hospice of St. Francis	1
House of Hope	1
Housing Enhancement for Lower-Income People, Inc.	1
Imperial Estates Elementary	1
Joe's Club-South	1
John F. Kennedy Middle School	1
John F. Turner Sr Elementary School	1
Jupiter Elementary School	1
Keep Brevard Beautiful	1
Lauren's Light	1
Literacy Program (Brevard County Library System)	1
Lockmar Elementary School	1
Locks of Love	1
Long Point Park Campground	1

Program Name	# Referrals
Longleaf Elementary School	1
Lt. Governor Jeff Kottkamp	1
Lyndon B Johnson Junior High School/Middle School	1
MADD - Mothers Against Drunk Driving	1
Man to Man (American Cancer Society)	1
Man to Man (American Cancer Society)	1
Manatee Cove	1
Meadowlane Elementary School	1
Medicare Fraud Hotline	1
Medicare Information	1
Melbourne High School	1
Melbourne Kidney Center, Inc.	1
Men Cooking From the Heart	1
Mila Elementary School	1
Myfloridalicense.com	1
NAACP - Nat'l Asso. for Advancement of Colored People	1
NUI Gas Co.	1
National Alliance for the Mentally Ill, Florida State Office	1
National Stroke Association	1
National Transplant Assistance Fund	1
North Brevard Rehabilitation Center	1
OSHA (Occupational Safety & Health Administration)	1
Occupational Licenses - City of Melbourne	1
Office of Family Services (Department of Corrections)	1
Older American's Act Disaster Recovery Program (CSC)	1
Overeaters Anonymous, South	1
Overeaters Anonymous-Hotline	1
PAL - West Melbourne Police Department	1
PREVENT! - "SAFE"	1
PREVENT! - Tobacco Education Program- "It's Your Life"	1
Parenting Skills (Brevard Community College-Lab School)	1
Parks & Rec. Handicapped Prog, Central Area	1
Parks & Rec. Handicapped Prog, North Area	1
Parks & Rec.-South-Recreational Classes	1
Parrish Sports Medicine & Rehabilitation	1
Pfizer Share Card Program	1
Pleasant Home	1
Police Department, Town of Indialantic	1
Port Malabar Elementary School	1
Port St. John Public Library	1
Post Office-Cocoa Beach	1
Post Office-Cocoa Village	1
Post Office-Merritt Island	1
Post Office-Titusville Postal Store	1
Pregnancy Counseling (Catholic Charities)	1
Pressing Onward Ministry	1

Program Name	# Referrals
Private Counselor - Kromash, Sharon	1
Private Counselor - LaMacchia, Richard	1
Private Counselor - Martin, Linda	1
Private Counselor - O'Mara, Stacy Moore. M.A.	1
Private Counselor - Riebe, Ann	1
Private Counselor - Rochelle, Laurie	1
Program for Independent Living (BAAB)	1
Quality Lifestyles-Whispering Oaks	1
Quest Elementary School	1
Ralph M Williams Jr Elementary School	1
Recovery Inc., Melbourne	1
Riviera Elementary School	1
Rockledge Park	1
Rolling Readers Space Coast	1
Ronald McNair Magnet School	1
Roy Allen Elementary School	1
Safe Harbor Home	1
Salvation Army-South	1
Saturn Elementary School	1
Sebastian River Medical Center	1
Second Harvest Food Bank of Central Florida, Inc.	1
Secretary of State	1
Section-8 Assisted Housing Program	1
Senior Community Service Employment Program (SCSEP)	1
Senior Community Service Employment Program, Cocoa	1
Senior Community Service Employment Program, Titusville	1
Senior Resource Alliance	1
Service Corps of Retired Executives-South (SCORE)	1
Sherwood Elementary School	1
Sickle Cell Disease Association of America	1
Sleep Disorders (AWAKE)	1
Social Security Admin (Main Office)	1
Social Security Fraud Hotline	1
Society of St. Vincent DePaul	1
South Brevard Sharing Center-Palm Bay	1
Southwest Middle School	1
Space Coast Development Commission	1
Space Coast Early Intervention Center	1
Space Coast Therapy Dogs	1
St. Mary's Helping Hands	1
Support Group-Addictions (Aftercare)	1
Support Group-Addictions (Christ-Centered) Overcomers, North	1
Support Group-Cancer (Friend to Friend)	1
Support Group-Diabetes (Just Us)	1
Support Group-Easter Seals Stroke Club	1
Support Group-HIV/AIDS Outreach Education	1

Program Name	# Referrals
Support Group-Lesbian	1
Support Group-New Parents (After the Stork)	1
Support Group-Sexual Abuse	1
Support Group-Vietnam Veterans (Pointman Ministries)	1
The Children's Center	1
The Haven for Children Inc.	1
Titusville High School	1
Titusville Sons/Daughters Dementia Caregiver Support Group	1
Toughlove International	1
Transparenting (Family Counseling Center)	1
U.S. Food and Drug Administration - FDA	1
UCP Child Deu't Center (East Orange Center)	1
Ulumay Wildlife Sanctuary	1
University Park Elementary School	1
Veterans of Foreign Wars Post 4206	1
Veterans of Foreign Wars Post 4536	1
Vocational Rehabilitation, Central	1
Vocational Rehabilitation, South	1
Volunteers of America of Florida	1
Voter Registration Office, Viera	1
Water Companies	1
West Melbourne Elementary School for Science	1
Westside Elementary School	1
Whispering Pines	1
Women Dementia Caregiver Support Groups	1
Women's Center	1
Worker's Compensation Hotline	1
Wuesthoff Assisted Living at IRCC	1
Wuesthoff Brevard Homecare	1
Wuesthoff Health Systems	1
YMCA of Brevard County, North	1

SUMMARY STATISTICS:

	Count	Total Referrals:	25410
# Programs in IRis:	1573		
Programs referred to:	1075	68.34 %	
Programs not referred to:	498	31.65 %	

Referral Report

Sorted by: Program Name

Report Period: 07/01/2009 To: 10/31/2009

Date Run: 11/02/2009

Report Filter Conditions:

City: All

Race: All

Geo Area: All

Call Type: All

Gender: All

Age: From: 0 To: 100

Filter Condition: None

Program Name	# Referrals
2-1-1 Community Resources	436
2-1-1 Helpline	31
2-1-1 Online Database	15
4-H Program, Cocoa	1
411	312
911	4
AARP - Foundation/SC SEP	10
AARP Tax Aide Preparation Assistance-Cocoa	1
ACES (Assc. for Children for Enforcement of Support)	34
ACLU (American Civil Liberties Union)	2
AIDS Nat'l Hotline - Phone Counseling, I&R	4
AT&T	3
AT&T Phone Service	33
Abuse Hotline	155
Act Center, Inc. -Melbourne	1
Act Center, Inc. -Titusville	8
Addictions Receiving Facility	22
Adolescent Anger Management Course (Salvation Army)	5
Adoptions (Children's Home Society)	2
Adult Attention Deficit Disorder Self Help Support Group (ADD)	4
Adult Children of Alcoholics	2
Agency for Workforce Innovations	67
Agricultural Co-op Ext Serv-Horticulture Program	2
Agricultural Co-op Ext Serv-Production Agriculture Program	2
Alanon/Alateen	11
Alco-Hall (Community Treatment Center)	91
Alcoholics Anonymous (AA)-Brevard Intergroup	45
Alligator Hotline	1
Alternative Pregnancy Center	24
Alterra Sterling House of West Melbourne I	3
Alterra Sterling House of West Melbourne II	3
Alzheimer's Association	11
AmeriTrans- Non Medical Stretcher	4
American Cancer Society	1

Program Name	# Referrals
American Civil Liberties Union (ACLU)	1
American Credit Counseling Service- Melbourne	16
American Diabetes Association	5
American Heart Association	13
American Kidney Fund, Inc.	2
American Liver Foundation	1
American Red Cross	49
American Red Cross/PAFB	1
Anderson Park	1
Angel Flight Southeast	3
Animal Services and Enforcement (Animal Care & Adoption Center)	23
Animal Specialty Hospital/Animal Emerg. Clinic	7
Animals from the Ark Humane Society	14
Arbors at Melbourne	2
Assistive Technology Act Projects	2
Attorney General	1
Autumn House	3
B.E.T.A. of Titusville, Inc.	21
B.O.A.T.	41
B.R.A.V.E. Volunteer & Internship Program	2
Batterers' Intervention Program (Family Counseling Center)	1
Bayside High School	3
Behavioral Medicine Program-Getting Well	4
Bell South	1
BellSouth Phone Service	1
Bethesda Baptist Retirement Home	1
Better Business Bureau of Central Florida	35
Better Business Bureau of Central Florida, Inc.	1
Big Brothers Big Sisters of Central Florida	17
Birtheright Cocoa Beach	15
Birtheright Melbourne	28
Blood Bank, Cocoa Beach	1
Blood Bank, Main Office (Rockledge)	3
Blood Bank, Melbourne	11
Blood Bank, Titusville	1
Board of County Commissioners-Dist.1	1
Board of County Commissioners-Dist.2	1
Board of County Commissioners-Dist.3	3
Board of County Commissioners-Dist.4	1
Board of County Commissioners-Dist.5	6
Boy Scouts of America, Central Florida Council	2
Boys & Girls Club of America-Palm Bay (Riviera Elementary)	4
Boys & Girls Club of America-Titusville	2
Brevard Achievement Center	11
Brevard Achievement Center-Meadowlane Program	2
Brevard Assoc. of Family & Community Educators	3
Brevard Association for the Advancement of the Blind	6
Brevard Cares	52
Brevard Community College	2

Program Name	# Referrals
Brevard Community College, Cocoa Campus - Education	4
Brevard Community College, Melbourne Campus - Education	1
Brevard Community College, Palm Bay Campus - Education	3
Brevard Community College, Titusville Campus - Education	1
Brevard Community Kitchen	11
Brevard County Alternative Community Service	7
Brevard County Animal Services and Enforcement	44
Brevard County Bar Association	34
Brevard County Building Code Compliance	5
Brevard County Clerk of Court	1
Brevard County Code Compliance Dept.	8
Brevard County Code Enforcement	21
Brevard County Community Action Agency-Cocoa	2
Brevard County Community Action Agency-Melbourne	5
Brevard County Community Supervision	8
Brevard County Contractor Licensing	1
Brevard County Cooperative Extension Service	1
Brevard County Courthouse	17
Brevard County Courthouses	1
Brevard County Crime Prevention	1
Brevard County Dental Society	1
Brevard County Detention Center-Sharpes	33
Brevard County Engineering Inspection	1
Brevard County Government Complex	3
Brevard County Health Department	2
Brevard County Health Dept. - All Appointments	223
Brevard County Health Dept. - EMBRACED Program	14
Brevard County Health Dept. - Environmental Consultant	8
Brevard County Health Dept. - Environmental Health	24
Brevard County Health Dept. - Epidemiology	10
Brevard County Health Dept. - Gateway Teen Clinic	4
Brevard County Health Dept. - HIV/AIDS Case Management	8
Brevard County Health Dept. - Immunization Outreach	7
Brevard County Health Dept. - Immunization Records (Central)	7
Brevard County Health Dept. - Immunization Records (North)	6
Brevard County Health Dept. - Immunization Records (South)	6
Brevard County Health Dept. - Intake Information (Central)	6
Brevard County Health Dept. - Intake Information (North)	2
Brevard County Health Dept. - Intake Information (South)	17
Brevard County Health Dept. - PATH Clinic (North)	29
Brevard County Health Dept. - STD Reporting	1
Brevard County Health Dept. - Vital Statistics	37
Brevard County Health Dept. - Volunteer Adult Dental	82
Brevard County Health Dept. - WIC (Central)	21
Brevard County Health Dept. - WIC (North)	7
Brevard County Health Dept. - WIC (South)	17
Brevard County Health Dept. -Teen Clinic (North)	4
Brevard County Housing and Human Services Department	3
Brevard County Land Development Code Compliance, Impact Fees	1

Program Name	# Referrals
Brevard County Legal Aid, Inc.-Rockledge	408
Brevard County Manager's Office	2
Brevard County Medical Examiner's Office	1
Brevard County Medical Society	22
Brevard County Misdemeanor Probation	10
Brevard County Moms	1
Brevard County Mosquito Control (South)	7
Brevard County Office of Emergency Management	5
Brevard County Property Appraiser	3
Brevard County Public Defender	20
Brevard County Public Safety Department	1
Brevard County Public Works Dept.	2
Brevard County Road & Bridge Administration	3
Brevard County School Board	1
Brevard County School Board-Dist.1	2
Brevard County School Board-Dist.2	2
Brevard County School Board-Dist.3	1
Brevard County School Board-Dist.4	3
Brevard County School Board-Dist.5	6
Brevard County School Board-GED Program	10
Brevard County Sheriff's Office	2
Brevard County Sheriff's Office, Cape Canaveral Precinct	9
Brevard County Sheriff's Office, East Precinct	25
Brevard County Sheriff's Office, South Precinct	45
Brevard County Sheriff's Office, Titusville Precinct	20
Brevard County Sheriff's Office, West Precinct	9
Brevard County Solid Waste Management Department	20
Brevard County Supervisor of Elections	1
Brevard County Tax Collector	6
Brevard County Veterans Service Office	33
Brevard County Water Resources Department	5
Brevard Drop-in Center	1
Brevard Family Partnership	2
Brevard Family of Housing Authorities-Administration	2
Brevard Health Alliance	12
Brevard Health Alliance (Mobile Unit)	13
Brevard Health Alliance-Central	58
Brevard Health Alliance-Cocoa	66
Brevard Health Alliance-Melbourne	95
Brevard Health Alliance-Palm Bay	60
Brevard Home Savers	24
Brevard Job Link - Cocoa	61
Brevard Job Link - Palm Bay	80
Brevard Job Link - Titusville	14
Brevard Literacy Program	6
Brevard Schools Foundation/School Supplies	39
Brevard Zoo	8
Bridges, Inc.	1
Bridges, Inc. Rockledge	13

Program Name	# Referrals
Bright Star Center for Grieving Children	9
Brighthouse- Call before you dig	3
Browning's Diabetes Management	2
Browning's Medical Equipment	8
Buena Vida Estates	2
Building Permits- City of Palm Bay	3
C.I.T.A.. Rescue Mission	138
CATCH of Brevard-Pediatric Primary Care	3
CRISIS/HELP/I&R LINES - OUT OF AREA	34
Cambridge Elementary School	1
Camp Hope	1
Cancer Care Foundation Support Group	22
Cancer Care, Inc.	7
Candlelighters of Brevard	3
Canine Companions for Independence	1
Cape Canaveral Public Library	4
Care Entree	11
Care Givers	22
Care-A-Van (Health First Cape Canaveral Hospital)	6
Career Guidance	4
Caregiver Education & Resource Program	1
Carnegie Gardens Nursing Center	1
Carolina Care ALF	5
Catalina Gardens	2
Catholic Charities	6
Catholic Charities Adoption	1
Catholic Charities Counseling	26
Catholic Charities Family Emergency Assistance Program	154
Center for Autism and Related Disorders - UCF	7
Center for Disease Control and Prevention (CDC)	3
Center for Drug Free Living-Brevard Outpatient Center	71
Center for the Visually Impaired	21
Central Brevard Humane Society	13
Central Brevard Library (Cocoa)	7
Central Brevard Sharing Center	2
Central Brevard Sharing Center/Client Assistance	287
Central District Dental Association	84
Central Florida Legal Services	209
Central Florida Safety Council	16
Central Florida Treatment Center-Cocoa	55
Central Florida Treatment Center-Palm Bay	17
Century Oaks	4
Chamber of Commerce	1
Chamber of Commerce, Cocoa Beach Area	5
Chamber of Commerce, Melbourne-Palm Bay Area	15
Chamber of Commerce, Palm Bay	4
Chamber of Commerce, Titusville	5
Channel 6 - WKMG TV Consumer Reporter	13
Channel 9 - WFTV 9 Action Report	15

Program Name	# Referrals
Child Care Association of Brevard County	1
Child Care Association, Central	30
Child Care Association, North	20
Child Care Association, South	52
Child Find - Brevard County School Board	1
Child Find-Florida Diagnostic and Learning Resource Sys (FDLRS)	1
Child Protection Team of Brevard	9
Child Support Enforcement	1
Child Support Enforcement (Dept. of Revenue)	119
Childbirth Enhancement Foundation	1
Children's Advocacy Center of Brevard	1
Children's Home Society	1
Children's Home Society - Case Management	4
Children's Home Society - Crisis Screening	1
Children's Home Society - Intensive Crisis Counseling	2
Children's Home Society - Multi-Disciplinary Team	5
Children's Interagency Program	1
Children's Medicaid	21
Children's Medical Service	1
Children's Medical Services	3
Christ Aid Ministry for Family Restoration	1
Christ Aid Ministry for Women and Children	44
Christa McAuliffe Elementary School	1
Christian Conciliation Service of Brevard	4
Christmas Program (North Brevard Sharing Center)	3
Christmas Program (Salvation Army-Central)	17
Christmas Program (Salvation Army-North)	4
Christmas Program (Salvation Army-South)	10
Christmas Toys (Cocoa Police Department)	20
Christmas Toys (Florida Today)	17
Circles of Care	8
Circles of Care - Child Crisis Stabilization Unit	18
Circles of Care - Emergency Crisis Assessment	94
Circles of Care - Outpatient Counseling, Melbourne	73
Circles of Care - Outpatient Counseling, Rockledge	41
Circles of Care - Outpatient Counseling, Titusville	18
Circles of Care - Psychiatric Services, Melbourne	17
Circles of Care - Psychiatric Services, Rockledge	3
Circles of Care - Psychiatric Services, Titusville	1
Circles of Care - Twin Rivers Drug Treatment Center	175
Circuit Court Judge, Bruce Jacobus	2
Circuit Court Judge, Charles M. Holcomb	1
Circuit Court Judge, John Dean Moxley	1
City Hall, Cocoa	4
City Hall, Cocoa Beach	3
City Hall, Indialantic	2
City Hall, Indian Harbour Beach	1
City Hall, Malabar	1
City Hall, Melbourne	14

Program Name	# Referrals
City Hall, Palm Bay	5
City Hall, Rockledge	3
City Hall, Satellite Beach	1
City Hall, Titusville	5
City Hall, West Melbourne	1
City of Cocoa	1
City of Cocoa - City Clerk	8
City of Cocoa - City Manager/Mayor's Office	8
City of Melbourne Planning and Economic Development	2
City of Palm Bay	1
City of Satellite Beach Animal Control	1
Clearinghouse on Disabilities	24
Clerk of Court & Small Claims-Melbourne	57
Clerk of Court & Small Claims-Titusville	15
Clerk of Court & Small Claims-Viera	63
Clinical Research	3
Clothing (Northwind Ministries)	8
Clothing (Sharing Center, Central)	7
Clothing (Sharing Center, North)	5
Clothing-First Impressions-Melbourne (Brevard Job Link)	2
Clothing-Joshua's Closet-Cocoa (Brevard Job Link)	1
Coalition for Hungry and Homeless of Brevard	7
Coastal Ambulance	4
Coastal Benefits Planning Project	1
Cocoa Beach Public Library	2
Cocoa High School	1
Cocoa Housing Authority	58
Code Compliance - City of Melbourne	3
Code Compliance- City of Palm Bay	7
Columbia Elementary School	1
Comforts of Homecare-Melbourne	7
Commissioner of Agriculture	2
Commissioner of Education	1
Community Action Team-Cocoa	3992
Community Action Team-Titusville	196
Community Based Care of Brevard, Inc.	8
Community Care For The Elderly and Disabled Adult	99
Community Development Center, Palm Bay	19
Community Emergency Response Team Program (C.E.R.T.)	1
Community Home Services	2
Community Housing Initiative, Inc.	31
Community Inclusion Facilitation (CIF)	1
Community Kitchen/Sharing Center, Central	12
Community Legal Services of Mid-Florida (HELPLINE)	2
Community Medical Clinic, Titusville	15
Community Psychological Services (Florida Tech)	55
Community Services Council - Program Administration	66
Community Services Council of Brevard County, Inc.	1
Community Treatment Center Inc.	35

Program Name	# Referrals
Community of Hope, Inc.	77
Compassionate Management Care, Inc.	4
Consult-A-Nurse	58
Consumer Credit Counseling Service of Brevard	42
Consumer Debt Counselors	4
Corrections Department of Probation	9
Counseling - Discovery Institute, PA.	7
Counterattack Brevard (Family Counseling Center)	1
County Court Judge, Cathleen Clarke	1
Couples, Marriage and Family Counseling	14
Courtney Spring Village	5
Cover Florida Healthcare	12
Creative Care Center-Adult Day Care	8
Crippled Children's Aid Society	1
Crosswinds Brevard Job Link Youth Services	3
Crosswinds Community Counseling	32
Crosswinds Intensive Delinquency Diversion Services	2
Crosswinds Juvenile Assessment Center	10
Crosswinds Rainwater Center for Girls	5
Crosswinds Transitional Living Program	16
Crosswinds Youth Services, Inc.	3
Croton Elementary School	1
DCF Adult Services Program	37
DCF Economic Services/ACCESS Florida -North & Central Brevard	695
DCF-Consumer Complaint Line	9
Daily Bread	44
Daisy Pickers - Holy Name of Jesus Catholic Church	10
Dawn Manor	2
Day Care Provider Inspection Information	1
Dental Hygiene Clinic (Brevard Community College)	53
Dental Society	108
Department of Business and Professional Regulation	12
Department of Elder Affairs	2
Department of Juvenile Justice (South)	1
Department of Juvenile Probation	1
Department of Labor/Wage and Hour (State of Florida)	18
Devereux Day School	2
Devereux Florida Treatment Network (Hospital)	3
Devereux Treatment Network-Hosp	19
Devereux Youth & Family Counseling Center	3
Devereux-Center for Developmental Disabilities	2
Devereux-Outpatient Counseling Centers	2
Devereux-Therapeutic Foster Care	1
Devereux-Transitional Living Center	1
Devereux-Youth & Family Counseling Services	47
Disabilities Program (Parks & Rec.-South)	3
Discovery Elementary School	6
Division of Blind Services	5
Division of Consumer Services	21

Program Name	# Referrals
Division of Forestry	1
Division of Safety	1
Domestic Violence Counseling (Salvation Army)	26
Domestic Violence Counseling (Serene Harbor, Inc.)	31
Domestic Violence Hotline (Salvation Army)	10
Domestic Violence Hotline (Serene Harbor)	12
Domestic Violence Hotline-Florida Statewide	4
Domestic Violence Shelter (Salvation Army)	57
Domestic Violence Shelter (Serene Harbor, Inc.)	60
Donation-Pick/Up of donated item (Catholic Charities)	4
Donation-Pick/up of donated item (Salvation Army - South)	3
Donation-Pick/up of donated item (Salvation Army-North)	2
Donations-Material Goods (Catholic Charities)	3
Donations-Material Goods (Salvation Army - South)	4
Donations-Material Goods (Salvation Army-North)	1
Donations-Material Goods (Sharing Center, Central)	4
Donations-Material Goods (Sharing Center, North)	1
Donations-Material Goods (Sharing Center, South-Melbourne)	6
Donations-Material Goods - South Brevard Sharing Center, Palm	2
Donations-Nonperishable Food (Salvation Army-Central)	1
Dr W J Creel Elementary School	2
Dr. Martin Luther King, Jr. Library	1
Driver's License-Melbourne US 1 (DMV)	19
Driver's License-North Melbourne (DMV)	38
Driver's License-Titusville (DMV)	22
Driving Programs	2
EYA Hi-Five East Coast Early Intervention Services	2
Early Learning Coalition of Brevard County	25
Early Steps	1
East Coast Christian Center	97
East Coast Contract Industries	1
Easter Seal Society	9
Eau Gallie Civic Center	1
Eau Gallie Public Library	2
Eckerd Youth Alternatives, Inc.	2
Economic Development Commission of Fla's Space Coast	1
Economic and Neighborhood Development-City of Palm Bay	1
Educational Programs for Wildlife Conservation	1
Elder Service Unit - State Attorney Office	8
Eldercare Locator	20
Elms (The)	1
Emergency Financial Assistance for Housing Program (EFAHP)	52
Employee Counseling Service (Family Counseling Center)	1
Enterprise ADT	1
Environmental Protection Agency	2
Epilepsy Association of Central Florida	1
Episcopal Counseling Center, Melbourne	8
Episcopal Counseling Center, Titusville	4
Equal Employment Opportunity Commission (EEOC)	1

Program Name	# Referrals
Explorer Elementary/Middle Charter School	1
Eyecare America	3
FBI-Federal Bureau of Investigation	1
FEMA	3
Fair Housing Continuum	6
Family Care Medical Supply	1
Family Counseling Center of Brevard, Inc.	3
Family Counseling Center-Outpatient Counseling	148
Family HealthLine (Department of Health)	5
Family Network on Disabilities of Florida	5
Family Resource Center	1
Fathers for Equal Rights	7
Federal Information Center	3
Federal Subsidized Housing	10
Feed My Sheep	5
Fellsmere Dental Clinic	6
Fire Department, City of Cocoa	2
Fire Department, City of Melbourne	2
Fire Department, City of Merritt Island	2
Fire Department, City of Mims/Scottsmeer	1
Fire Department, City of Palm Bay	1
Fire Department, City of Titusville	4
Fire Department, City of West Melbourne	1
First Aid & Safety Classes (American Red Cross)	8
First Baptist Church Merritt Island	81
First-Time Home Buyer's	2
Florida Department of Children and Families	13
Florida Department of Health-Website	1
Florida Discount Drug Card	1
Florida Elks Children's Therapy Services	1
Florida Fish and Wildlife Conservation Commission	3
Florida HIV/AIDS Hotline	5
Florida Highway Patrol	6
Florida Hospital	32
Florida Legal Services	20
Florida Malpractice Information	7
Florida Power and Light (FPL)	58
Florida Public Service Commission	12
Florida Sheriff's Youth Ranches	10
Florida Tech Behavioral Services School of Psychology	17
Florida Today	12
Florida's Adoption Program	2
Food Pantry/Sharing Center, Central	26
Food With Care	12
Found. Amer.Acad.of Ophthalmology-Eyecare America	1
Fox Lake Park	1
Free Medicine Foundation	3
Freedom 7 Community Center	3
Freedom from Smoking	1

Program Name	# Referrals
Friends at Home	5
Genesis House	48
Gentiva Health Services-Melbourne	12
Gift Closet (American Cancer Society	1
Gilda's Club	1
Glory Mansions	55
Golden Wings	1
Golfview Elementary	1
Good Shepherd Lutheran Church Food Pantry	49
Goodwill Industries of Central Florida, Inc.	1
Goodwill Industries-Thrift Store-Babcock	9
Goodwill Industries-Thrift Store-Merritt Island	6
Goodwill Industries-Thrift Store-Palm Bay	3
Goodwill Industries-Thrift Store-Rockledge	8
Goodwill Industries-Thrift Store-Wickham	5
Goodwill Job Center	48
Governor Charlie Crist	8
Grandparents Raising Grandchildren	6
Greater Palm Bay Senior Center	5
Greyhound Bus Service	9
Guardian Ad Litem Program	4
Guardian Advocate Program (MHACF)	1
H.E.L.P.	1
H.O.P.E. Preschool & Childcare	2
HUD	50
Hacienda Foster Care Program	1
Hacienda Girl's Ranch	5
Hands of Mercy	3
Harbor City Elementary School	2
Harbor Place	3
Harry T. & Harriette V. Moore Cultural Center	1
Harry T. & Harriette V. Moore Memorial Park	1
Health First Cape Canaveral Hospital	15
Health First Holmes Regional Medical Center	19
Health First Home Care	1
Health First Home Care, Melbourne	19
Health First Home Care, Merritt Island	12
Health First Palm Bay Community Hospital	19
Health First Pediatric Rehab, South	2
Healthy Kids-Insurance	6
Healthy Start - Palm Bay Annex	4
Healthy Start - Titusville Annex	6
Healthy Start Coalition of Brevard County	13
Healthy Start Coalition of Brevard County, Inc.	1
Help! Column - Florida Today	4
Hepatitis and Liver Disease National Hotline	2
Hibiscus Court	2
Hidden Potentials, Inc.	10
Hill-Burton Free Hospital Care	48

Program Name	# Referrals
His Place Ministries	4
His Way Restoration Ministries, Inc.	15
Holy Name of Jesus Catholic Church	4
Home At Last Adoption Agency, Inc.	1
Homeless Veterans of Reintegration Program	6
Homemaker Companion Service	13
Homemaker/Companion Services	7
Homeowners Hope Hotline	19
Hope Ministries	5
Hospice of Health First	4
Hospice of St. Francis	2
House of Hope	1
Housing & Community Development (City of Titusville)	3
Housing Authority of Brevard County	73
Housing Enhancement for Lower-Income People, Inc.	1
Housing and Community Development, City of Melbourne	49
How to Choose an Assisted Living Facility (ALF)	10
Humane Society of South Brevard	18
IRS Office	10
Identity Theft Hotline (Federal Trade Commission)	2
Imagine Schools at West Melbourne	2
Immigration & Naturalization Service (INS)	7
Imperial Estates Elementary	1
In Home Services	3
In Sight Support Group	7
In-Home Senior Care	29
Incest Victim & Offender Counseling (Florida Tech)	7
Indian Harbour Beach Tag Agency	2
Information & Referral for Respite	4
Institute for Business Training & Community Education	2
Insurance Consumer Helpline	8
Intensive Residential Treatment Center (Devereux)	2
Internal Revenue Service	7
Intervention Services - Behavior Analysis	8
Intervention Services Inc.	3
Jewish Federation - Financial Ass't	10
Jimmie Smith Cottage Transitional Living Program	9
Job Corps - Job Training for Youth	9
Joe's Club	8
Joe's Club-North	6
Joe's Club-South	1
John F. Kennedy Middle School	1
John F. Turner Sr Elementary School	1
Jupiter Elementary School	1
Keep Brevard Beautiful	1
Keys to Life Counseling, North	2
Keys to Life Counseling, South	7
KidsPeace	2
Labor Finders	6

Program Name	# Referrals
Lauren's Light	1
Lawyer Referral Service	34
Liberty Lodge	32
Links of Hope	2
Links of Hope-Main Office	71
Lions Club	66
Literacy Program (Brevard County Library System)	1
Lockmar Elementary School	1
Locks of Love	1
Long Point Park Campground	1
Long Term Care Ombudsman Council	3
Longleaf Elementary School	1
Low Cost Spay-Neuter Clinic & Adoption Center	12
Low Income Home Energy Assistance Program (LIHEAP)	432
Lt. Governor Jeff Kottkamp	1
Lyndon B Johnson Junior High School/Middle School	1
MADD - Mothers Against Drunk Driving	1
Man to Man (American Cancer Society)	2
Manatee Cove	1
Mandatory Divorce Classes	3
Mantee Elementary School	2
Martin Anderson Senior Center	2
Maxim Healthcare Services	3
Meadowlane Elementary School	1
Meals on Wheels (Senior Nutrition Program, Brevard) SAL	49
Medicaid Headquarters Office	119
Medical Equipment (Sharing Center, Central)	7
Medicare Beneficiaries	6
Medicare Fraud Hotline	1
Medicare Information	20
Medicare-Approved Discount Drug Cards	3
Melbourne High School	1
Melbourne Housing Authority	66
Melbourne Kidney Center, Inc.	1
Melbourne Speech Clinic	2
Melbourne Tag Agency	17
Memory Disorder Clinic	4
Men Cooking From the Heart	1
Mental Health Association of Central Florida	7
Merritt Island Public Library	2
Merritt Island Tag Agency	10
Mila Elementary School	1
Missing Children Information Clearinghouse (FDLE)	2
Missing Persons Info (Salvation Army-Central)	3
Mitigation Program	3
Mom Care	2
Multiple Sclerosis Asso. of America	6
Myfloridalicense.com	1
NAACP - Nat'l Asso. for Advancement of Colored People	1

Program Name	# Referrals
NAMI Connections Support Group	14
NUI Gas Co.	7
Narcotics Anonymous	32
National Alliance for the Mentally Ill, Florida State Office	1
National Alliance for the Mentally Ill, South Brevard Chapter	6
National Alliance for the Mentally Ill, Space Coast Chapter	5
National Asso Anorexia Nervosa & Associated Disorders (ANAD)	5
National Center for Missing & Exploited Children	2
National Do Not Call Registry	2
National Fatherhood Initiative	4
National Foundation for Debt Management	16
National Institute of Mental Health	2
National Organization of Rare Disorders	8
National Stroke Association	1
National Transplant Assistance Fund	1
NeedyMeds	37
Neighbors Helping Neighbors	3
Nineline - Hotline	2
North Animal Care Center	4
North Brevard Charities Sharing Center	624
North Brevard Public Library	2
North Brevard Rehabilitation Center	1
North Brevard Senior Center, Inc.	2
Northwind - Thrift Store/Cocoa	23
Northwind -Thrift Store/Merritt Island	16
Northwind Ministries	2
Nurse On Call	2
OSHA (Occupational Safety & Health Administration)	1
Occupational Licenses - City of Melbourne	1
Occupational Licenses- City of Palm Bay	5
Office of Family Services (Department of Corrections)	1
Older American's Act Disaster Recovery Program (CSC)	1
Orange, Osceola, Seminole Counties	212
Outpatient Substance Abuse Treatment Services (CTC)-Central	14
Outpatient Substance Abuse Treatment Services (CTC)-North	11
Outpatient Substance Abuse Treatment Services (CTC)-South	17
Outward Bound-Hurricane Island	7
Overeaters Anonymous, South	1
Overeaters Anonymous-Hotline	1
Ozark Wheelchair Cab Co.	20
PAL - Palm Bay Police Department	3
PAL - West Melbourne Police Department	1
PPARX.ORG	42
PREVENT! - "Family Strengthening Program"	7
PREVENT! - "Family Ties"	8
PREVENT! - "SAFE"	1
PREVENT! - Adolescent Counseling-"Resist"	2
PREVENT! - C.A.R.E.	13
PREVENT! - Education & Support Groups	42

Program Name	# Referrals
PREVENT! - HIV/AIDS Prevention & Edu Outreach Program	5
PREVENT! - Outpatient Substance Abuse Counseling	26
PREVENT! - Substance Abuse Information & Referral	34
PREVENT! - Tenant Assistance Program	17
PREVENT! - Tobacco Education Program- "It's Your Life"	1
PREVENT! of Brevard	5
Palm Bay Elementary School	2
Palm Bay High School	4
Palm Bay Public Library	6
Palm Bay Tag Agency	8
Parent Education Class/Parent Support Group (Salvation Army)	6
Parent to Parent	8
Parenting Skills (Brevard Community College-Lab School)	1
Parks & Rec. Disabilities Prog, South Area	2
Parks & Rec. Handicapped Prog, Central Area	1
Parks & Rec. Handicapped Prog, North Area	1
Parks & Rec.-South-Recreational Classes	1
Parks and Recreation-Central Area Operations	2
Parks and Recreation-Merritt Island/Beaches Operations	2
Parks and Recreation-North Area Operations	2
Parks and Recreation-South Area Operations	4
Parkway Psychiatry and Family Counseling, P.A.	15
Parrish Medical Center	9
Parrish Sports Medicine & Rehabilitation	1
Patient Services	2
Patrick AFB Base Operator	2
Patrick Air Force Base	2
Pfizer Share Card Program	1
Physician Referral Service	65
Planned Parenthood-Eastside Clinic	10
Planned Parenthood-Westside Clinic	3
Pleasant Home	1
Poison Information Center, Florida	18
Police Department, City of Cocoa	25
Police Department, City of Cocoa Beach	4
Police Department, City of Indian Harbor & Melb. Beach	4
Police Department, City of Melbourne	53
Police Department, City of Palm Bay	43
Police Department, City of Rockledge	13
Police Department, City of Satellite Beach	7
Police Department, City of Sebastian	2
Police Department, City of Titusville	24
Police Department, City of West Melbourne	5
Police Department, Town of Indialantic	1
Port Malabar Elementary School	1
Port St. John Public Library	1
Post Office-Cocoa (524)	5
Post Office-Cocoa Beach	1
Post Office-Cocoa Village	1

Program Name	# Referrals
Post Office-Eau Gallie	2
Post Office-Malabar	2
Post Office-Melbourne	4
Post Office-Merritt Island	1
Post Office-Palm Bay	3
Post Office-Titusville (Astronaut Trail Station)	2
Post Office-Titusville Postal Store	1
Pregnancy Counseling (Catholic Charities)	1
Pregnancy Resources, Inc.	35
Prescription Assistance (Salvation Army - South)	48
Prescription Assistance (Salvation Army-Central)	25
Prescription Assistance (Salvation Army-North)	8
Prescription Assistance (Sharing Center, Central)	13
Prescription Drug Patient Assistance Programs	23
Pressing Onward Ministry	1
Private Counselor - Bashir, Rahlia	27
Private Counselor - Burnham, Gary F.	35
Private Counselor - Durham-Flint, Becky	24
Private Counselor - Eller, Jerry R.	12
Private Counselor - Goff, Melanie, LCSW	2
Private Counselor - Green, Mary Alice	8
Private Counselor - Hagan, Thomas J.	3
Private Counselor - Kalinyak, Deborah	3
Private Counselor - Kiley, Susan	5
Private Counselor - Kovach, John	2
Private Counselor - Kromash, Sharon	1
Private Counselor - LaMacchia, Richard	1
Private Counselor - Martin, Linda	1
Private Counselor - O'Mara, Stacy Moore. M.A.	1
Private Counselor - Panaccione, Vicki	3
Private Counselor - Riebe, Ann	1
Private Counselor - Rochelle, Laurie	1
Private Counselor - Ronan, Michelle MA, LMHC	13
Private Counselor - Sanders, Kwanya	3
Private Counselor - Todd, Jill	4
Private Counselor - Warren, Tammy	2
Private Duty Home Care (Companion, HHA/CNA or live-in)	5
Program for Independent Living (BAAB)	1
Project H.O.P.E. (Helping Our People in Emergencies)	4
Project Lifesaver	3
Project Relief	3
Project Response - Case Management HIV/AIDS	7
Protect Our Children, Inc.	2
Protective Services, Family Builders	2
Public Service Commission	3
Public Works- City of Palm Bay	2
Quality Lifestyles-East Oaks	3
Quality Lifestyles-Pinetrees ALF	2
Quality Lifestyles-South Oaks ALF	3

Program Name	# Referrals
Quality Lifestyles-West Oaks ALF	2
Quality Lifestyles-Whispering Oaks	1
Quest Elementary School	1
RAINN (Rape Abuse & Incest National Network)	4
Ralph M Williams Jr Elementary School	1
Reach to Recovery (American Cancer Society)	2
Recovery Inc., Melbourne	1
Refugee & Immigration Assistance-Catholic Diocese of Orlando	12
Regional Small Business Dev Center (Brevard Community College)	3
Residential Facil Dev Disabled Adults (Bridges, Inc.)	3
Retired and Senior Volunteer Program (RSVP)	2
Riverside Counseling Services, LLC	28
Riverview Retirement Center	2
Riviera Elementary School	1
Road to Recovery (American Cancer Society)	5
Rockledge Park	1
Rockledge Tag Agency	2
Rolling Readers Space Coast	1
Ronald McNair Magnet School	1
Roy Allen Elementary School	1
Runaway and Youth Crisis Shelter (Crosswinds)	14
SAVS - Crisis Counseling	12
SAVS - Victim Support Group	7
SAVS-Information	7
SHINE Program	71
SPCA of North Brevard, Inc.	3
STEPS (Specialized Treatment, Education & Prevention Services)	32
Sabal Elementary School	2
Safe Harbor Home	1
Safelink Wireless	49
Sally's House-PREVENT! of Brevard, Inc.	47
Salvation Army Retail Family Store	24
Salvation Army, Central	1075
Salvation Army, North	857
Salvation Army, North-Thrift Store	10
Salvation Army, South	535
Salvation Army-North/Central	3
Salvation Army-South	1
Sand Point Senior Living	3
Saturn Elementary School	1
School Board of Brevard County	34
Sebastian River Medical Center	1
Second Harvest Food Bank of Central Florida, Inc.	1
Secretary of State	1
Section-8 Assisted Housing Program	1
Section-8 Housing Program	110
Senior Care of Brevard County	8
Senior Community Club	3
Senior Community Service Employment Program (SCSEP)	1

Program Name	# Referrals
Senior Community Service Employment Program, Cocoa	1
Senior Community Service Employment Program, Melbourne	12
Senior Community Service Employment Program, Titusville	1
Senior Medicare/Medicaid Patrol Project	3
Senior Resource Alliance	37
Seniors Assistance Program	128
Seniors at Lunch (Senior Nutrition Program) MOW	5
Serene Harbor	2
Service Corps of Retired Executives-South (SCORE)	1
Seventh-Day Adventist Church	5
Sexual Addictions Support Group	3
Shared Cost Program	2
Sherwood Elementary School	1
Shoes for the Needy	11
Sickle Cell Disease Association of America	1
Sleep Disorders (AWAKE)	1
Small Business Administration	2
Small Business Development	3
Smiles and Special Care	3
Social Security Admin (Main Office)	1
Social Security Admin, Central	42
Social Security Admin, South	59
Social Security Fraud Hotline	1
Social Security National Toll Free Number	17
Society of St. Vincent De Paul (Cocoa Beach)	188
Society of St. Vincent DePaul	1
Society of St. Vincent DePaul (Indialantic)	195
South Animal Care and Adoption Center	6
South Brevard Habitat for Humanity	39
South Brevard Senior Center	10
South Brevard Sharing Center Client Services	322
South Brevard Sharing Center Clothing Program-Palm Bay	6
South Brevard Sharing Center, Palm Bay	328
South Brevard Sharing Center- Thrift Store	5
South Brevard Sharing Center-Melbourne	4
South Brevard Sharing Center-Palm Bay	1
South Brevard Sharing Center-Palm Bay Thrift Store	12
Southlake Towers	28
Southwest Middle School	1
Space Coast Area Transit	103
Space Coast Center for Independent Living	121
Space Coast Commuter Assistance	5
Space Coast Counseling Center, Inc.	52
Space Coast Development Commission	1
Space Coast Early Intervention Center	1
Space Coast Therapy Dogs	1
St. Mary's Helping Hands	216
St. Michael The Archangel (Charismatic Episcopal Church)	14
St. Paul's Anglican Church	121

Program Name	# Referrals
St. Vincent de Paul of St. Joseph Parish	363
State Attorney Office, Titusville	2
State Attorney Office, Viera	16
State Representative - District 29	9
State Representative - District 31	7
State Representative - District 32	4
State Senator - District 24	3
State Senator - District 26	3
State Treasurer & Insurance Commissioner Tom Gallagher	2
Stop-Gap of North Brevard, Inc.	30
Subsidized Child Care and Voluntary Pre-Kindergarten	27
Substance Abuse Family Education (SAFE)	4
Substance Abuse Treatment (Family Counseling Center)	27
Substance Abuse, Anger Management Workshops	21
Sue M. Pridmore Center for Women and Children (Salvation Army)	253
Sunflower Coalition of Caregivers, Inc.	10
Sunrise Elementary School	2
Sunshine Service	7
Suntree/Viera Public Library	3
Support Group-Addictions (Aftercare)	1
Support Group-Addictions (Christ-Centered) Overcomers, North	1
Support Group-Addictions (Christ-centered) Overcomers, Viera	2
Support Group-Adults with Diabetes	2
Support Group-Alzheimer's (Autumn House)	3
Support Group-Asperger Syndrome	4
Support Group-Bereavement (Hospice of St. Francis)	7
Support Group-Bipolar Disorder	4
Support Group-Brevard County Stroke Club	3
Support Group-Building Healthy Relationships	6
Support Group-CHADD-Parents of Children with Attention Deficit	3
Support Group-Cancer (Friend to Friend)	1
Support Group-Caregiver (Brevard Alzheimer's Foundation)	4
Support Group-Chemical Dependency Anon (Northwind Ministries)	3
Support Group-Debtors Anonymous	3
Support Group-Depressive/Manic Depressive Association	10
Support Group-Diabetes	2
Support Group-Diabetes (Just Us)	1
Support Group-Disabilities	8
Support Group-Discovery Group (A Coming Out Group)	2
Support Group-Divorce Recovery (Ministry)	3
Support Group-Divorce Recovery (Suntree)	6
Support Group-Domestic Violence (Women's Center)	9
Support Group-Easter Seals Stroke Club	1
Support Group-Female Domestic Violence Victims (Salvation Army)	4
Support Group-Fibromyalgia/Fibro Friends	4
Support Group-Grief	5
Support Group-Grief (Wuesthoff Brevard Hospice)	9
Support Group-Grief Support (Compassionate Friends)	10
Support Group-Grieving Children Services (Bright Star)	2

Program Name	# Referrals
Support Group-HIV/AIDS Outreach Education	1
Support Group-Lesbian	1
Support Group-New Parents (After the Stork)	1
Support Group-Obsessive/Compulsive Anonymous	2
Support Group-Parents of Teens (Women's Center)	2
Support Group-Parents without Rights	4
Support Group-Parkinson's Disease	9
Support Group-Post Abortion	2
Support Group-Schizophrenia	5
Support Group-Sexual Abuse	1
Support Group-Survivors of Homicide	2
Support Group-Tobacco Free For Life	2
Support Group-Vietnam Veterans (Pointman Ministries)	1
Supported Living (Brevard Achievement Center)	17
Survivors of Suicide	7
TMS-Medicaid Transportation	67
TRIAD	2
TRIAD - Central Brevard	5
TRIAD - North Brevard	2
TRIAD - South Brevard	3
TV Converter Box Coupon Program	2
Take Stock in Children	4
Talking Books/Homebound Services	2
Taxpayer Service Center (Florida Dept. of Revenue)	3
Thanksgiving Program (East Coast Christian Center)	3
Thanksgiving Program (North Brevard Sharing Center)	2
Thanksgiving Program (Salvation Army-North)	2
Thanksgiving Program (Salvation Army-South)	10
Thanksgiving Program (World of Faith Outreach Christian Center)	5
The Advocacy Center for Persons with Disabilities	27
The Children's Center	10
The Embers - Alzheimer's Adult Day Care & Family Center	5
The Family Learning Program	2
The Family Source of Florida Donation-Pick/up	4
The Family Source of Florida Parenting Classes & Sup. Groups	8
The Family Source of Florida-24 hr Parent Helpline	2
The Family Source of Florida-Thrift Store	2
The Foundation Fighting Blindness	3
The Fountains Senior Rental Community	5
The Haven for Children Inc.	1
The Leukemia & Lymphoma Society	3
The Leukemia & Lymphoma Society - Patient Aid	3
The Medicine Program	20
The Place at Merritt Island	2
The Trevor Helpline	3
Titusville Community Advocate	4
Titusville High School	1
Titusville Housing & Community Development Dept.	12
Titusville Housing Authority	23

Program Name	# Referrals
Titusville Sons/Daughters Dementia Caregiver Support Group	1
Titusville Tag Agency	6
Toughlove International	1
Toys For Tots	144
Transitional Housing for Women	159
Transparenting (Family Counseling Center)	1
Treatment Alternatives for Safer Communities (TASC)-Melbourne	6
Treatment Alternatives for Safer Communities (TASC)-Palm Bay	6
U. S. Postal Service	8
U.S. Dept of Housing and Urban Development	2
U.S. Food and Drug Administration - FDA	1
UCP Child Deu't Center (East Orange Center)	1
UF/IFAS Brevard County Extension Service	7
US Junior Senator Mel Martinez	2
US Representative - District 15	10
US Senior Senator Bill Nelson	12
USA Freedom Corps	2
Ulumay Wildlife Sanctuary	1
Unconditional Love, Inc.	7
United Order True Sisters	8
United Way of Brevard County	5
United Way of Brevard County, Inc.	25
University Park Elementary School	1
VITAS Innovative Hospice Care of Brevard	3
Veteran's Hospital	2
Veteran's Outpatient Clinic, Brevard	16
Veterans Transitional Housing Facility	16
Veterans of Foreign Wars Post 4206	1
Veterans of Foreign Wars Post 4536	1
Victim Advocate Services-Women's Center, Melbourne	46
Victim Compensation	5
Victim Services, North (Main) Office	9
Vietnam Veterans	18
Village Oaks at Melbourne	2
Visiting Nurse Association	5
Vocational Rehabilitation, Central	13
Vocational Rehabilitation, North	5
Vocational Rehabilitation, South	25
Volunteers in Motion	99
Volunteers of America of Florida	1
Volusia/Flagler Counties	277
Voter Registration Office, Merritt Island	2
Voter Registration Office, Palm Bay	2
Voter Registration Office, Viera	1
WENDI Success Center (Brevard Community College)	2
WIN Housing	204
Waste Management - City of Melbourne	7
Water & Sewer Billing - City of Melbourne	5
Water Companies	1

Program Name	# Referrals
Water Connection Information	10
Water and Sewer Billing- City of Palm Bay	10
Water/Sewer Service Repair	5
We Help Brevard	135
West Melbourne Elementary School for Science	1
Western Judicial Services, Inc.	15
Westside Elementary School	1
Whispering Pines	1
Wickham Park Campground	4
Wickham Park Senior Center	19
Wildlife Rescue (Florida Wildlife Hospital)	8
Women Dementia Caregiver Support Groups	1
Women's Center	156
Work First Plus	4
Worker's Compensation Hotline	1
World of Faith Food & Clothing Pantry	3
Wuesthoff Assisted Living at IRCC	1
Wuesthoff Brevard Homecare	1
Wuesthoff Brevard Hospice	2
Wuesthoff Health Systems	1
Wuesthoff Home Medical Equipment	5
Wuesthoff Hospital - Medical Facility	33
Wuesthoff Hospital - Psychiatric	11
Wuesthoff Medical Center	6
YMCA of Brevard County, North	1
Yellow Umbrella	46
Yellow Umbrella-La Sombrillita	24

SUMMARY STATISTICS:

	Count	Total Referrals:	25410
# Programs in IRis:	1573		
Programs referred to:	1043	66.30 %	
Programs not referred to:	530	33.69 %	

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
Basic Needs			
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1
		Basic Needs	Total: 1
Food			
		<i>Subtotal:</i>	8
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	6
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	8
		Food	Total: 22
Emergency Shelter			
		<i>Subtotal:</i>	29
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	16
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	2
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	7
No transportation			
	No transportation	<i>Subtotal:</i>	1
		Emergency Shelter	Total: 55
Residential Housing Options			
		<i>Subtotal:</i>	13
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	8
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	2
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	3
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	7
		Residential Housing Options	Total: 33
Mortgage Payment Assistance			
		<i>Subtotal:</i>	1

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		Mortgage Payment Assistance	Total: 1
<hr/>			
Rent Payment Assistance			
		<i>Subtotal:</i>	46
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	20
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	8
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	7
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	4
		Rent Payment Assistance	Total: 85
<hr/>			
Elect. Bill Payment Assistance			
		<i>Subtotal:</i>	176
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	127
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	38
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	41
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	10
No transportation			
	No transportation	<i>Subtotal:</i>	3
		Elect. Bill Payment Assistance	Total: 395
<hr/>			
Gas Bill Payment Assistance			
		<i>Subtotal:</i>	5
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	1
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	1
		Gas Bill Payment Assistance	Total: 7
<hr/>			
Water Bill Payment Assistance			
		<i>Subtotal:</i>	18
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	7

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
Client ineligible / rejected	Client ineligible / rejected	<i>Subtotal:</i>	4
No financial assistance available	No financial assistance available	<i>Subtotal:</i>	4
No program found to meet need	No program found to meet need	<i>Subtotal:</i>	1
	Water Bill Payment Assistance	Total:	34
Material Goods Assistance			
		<i>Subtotal:</i>	57
Client declined referral	Client declined referral	<i>Subtotal:</i>	4
Client ineligible / rejected	Client ineligible / rejected	<i>Subtotal:</i>	1
No financial assistance available	No financial assistance available	<i>Subtotal:</i>	15
No program found to meet need	No program found to meet need	<i>Subtotal:</i>	51
	Material Goods Assistance	Total:	128
Transportation			
		<i>Subtotal:</i>	52
Client declined referral	Client declined referral	<i>Subtotal:</i>	6
Client ineligible / rejected	Client ineligible / rejected	<i>Subtotal:</i>	1
No financial assistance available	No financial assistance available	<i>Subtotal:</i>	12
No program found to meet need	No program found to meet need	<i>Subtotal:</i>	24
	Transportation	Total:	95
Consumer Action Info & Support			
No program found to meet need	No program found to meet need	<i>Subtotal:</i>	3
	Consumer Action Info & Support	Total:	3
Consumer Complaints			
		<i>Subtotal:</i>	1
	Consumer Complaints	Total:	1

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
Consumer Education			
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	2
	Consumer Education	Total:	2
Records/Licenses/Permits			
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	Client ineligible / rejected		
	Client ineligible / rejected	<i>Subtotal:</i>	2
	No financial assistance available		
	No financial assistance available	<i>Subtotal:</i>	1
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1
	Records/Licenses/Permits	Total:	5
Courts			
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	2
	Courts	Total:	2
Corrections			
		<i>Subtotal:</i>	2
	Corrections	Total:	2
Probation/Parole Issues			
		<i>Subtotal:</i>	1
	Probation/Parole Issues	Total:	1
Law Enforcement			
		<i>Subtotal:</i>	3
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	2
	Law Enforcement	Total:	5
Child support/custody issues			
		<i>Subtotal:</i>	2
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		Child support/custody issues	Total: 4
<hr/>			
Legal Assistance/Education			
		<i>Subtotal:</i>	1
Client declined referral		<i>Subtotal:</i>	8
Client declined referral		<i>Subtotal:</i>	1
Client ineligible / rejected		<i>Subtotal:</i>	2
Client ineligible / rejected		<i>Subtotal:</i>	12
No program found to meet need		<i>Subtotal:</i>	
No program found to meet need		<i>Subtotal:</i>	
		Legal Assistance/Education	Total: 12
<hr/>			
Domestic Violence Intervention			
Client declined referral		<i>Subtotal:</i>	3
Client declined referral		<i>Subtotal:</i>	3
		Domestic Violence Intervention	Total: 3
<hr/>			
Tax Assistance			
		<i>Subtotal:</i>	3
Client ineligible / rejected		<i>Subtotal:</i>	1
Client ineligible / rejected		<i>Subtotal:</i>	4
		Tax Assistance	Total: 4
<hr/>			
Education			
		<i>Subtotal:</i>	1
		Education	Total: 1
<hr/>			
Primary/Secondary Schools			
No program found to meet need		<i>Subtotal:</i>	2
No program found to meet need		<i>Subtotal:</i>	2
		Primary/Secondary Schools	Total: 2
<hr/>			
Adult/Continuing/Citizen. Educ			
No financial assistance available		<i>Subtotal:</i>	1
No financial assistance available		<i>Subtotal:</i>	1
		Adult/Continuing/Citizen. Educ	Total: 1
<hr/>			
SES/Tutoring (NCLB)			
		<i>Subtotal:</i>	1
No program found to meet need		<i>Subtotal:</i>	1
No program found to meet need		<i>Subtotal:</i>	1

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		SES/Tutoring (NCLB)	Total: 2
Public Health - H1N1/Swine Flu	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	Public Health - H1N1/Swine Flu	Total:	1
Animal Services			
		<i>Subtotal:</i>	1
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1
	Animal Services	Total:	2
Public Health Issues			
		<i>Subtotal:</i>	2
	Public Health Issues	Total:	2
Emergency Rescue			
		<i>Subtotal:</i>	1
	Emergency Rescue	Total:	1
Health Care			
		<i>Subtotal:</i>	5
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	Health Care	Total:	6
Medical Care			
		<i>Subtotal:</i>	21
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	6
	Client ineligible / rejected		
	Client ineligible / rejected	<i>Subtotal:</i>	4
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	5
	Medical Care	Total:	36
Dental Care			
		<i>Subtotal:</i>	5

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason			
	Client declined referral			
	Client declined referral	<i>Subtotal:</i>	2	
	No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	5	
	Dental Care	Total:	12	
<hr/>				
Vision Assistance				
		<i>Subtotal:</i>	1	
	Vision Assistance	Total:	1	
<hr/>				
Immunizations				
		<i>Subtotal:</i>	4	
	No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	2	
	Immunizations	Total:	6	
<hr/>				
Health Facilities Information				
		<i>Subtotal:</i>	5	
	Client declined referral			
	Client declined referral	<i>Subtotal:</i>	7	
	No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	11	
	Health Facilities Information	Total:	23	
<hr/>				
Inpatient Substance Abuse Serv				
		<i>Subtotal:</i>	6	
	Client declined referral			
	Client declined referral	<i>Subtotal:</i>	2	
	Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	2	
	No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	3	
	Inpatient Substance Abuse Serv	Total:	13	
<hr/>				
(Marchman Act) Invol. SA Treat				
	Client declined referral			
	Client declined referral	<i>Subtotal:</i>	1	
	(Marchman Act) Invol. SA Treat	Total:	1	
<hr/>				
Outpatient Substance Abuse Svc				

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		<i>Subtotal:</i>	4
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	3
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	2
	Outpatient Substance Abuse Svc	Total:	9

Medical Expense Assistance

		<i>Subtotal:</i>	12
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	4
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	1
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	1
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	11
	Medical Expense Assistance	Total:	29

Employment Assistance Svcs.

		<i>Subtotal:</i>	4
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	2
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	1
	Employment Assistance Svcs.	Total:	7

Public Assistance Services

		<i>Subtotal:</i>	5
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	4
Client ineligible / rejected			
	Client ineligible / rejected	<i>Subtotal:</i>	3
No financial assistance available			
	No financial assistance available	<i>Subtotal:</i>	8
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	49
	Public Assistance Services	Total:	69

Social Insurance Services

No program found to meet need

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
	No program found to meet need	<i>Subtotal:</i>	1
	Social Insurance Services	Total:	1
<hr/>			
Child Abuse Prevention Svcs			
		<i>Subtotal:</i>	5
	Child Abuse Prevention Svcs	Total:	5
<hr/>			
Child Abuse Reporting			
		<i>Subtotal:</i>	1
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	1
	Child Abuse Reporting	Total:	2
<hr/>			
Foster Care Services			
		<i>Subtotal:</i>	1
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	1
	Foster Care Services	Total:	2
<hr/>			
Daily Living/Paperwork Asst.			
		<i>Subtotal:</i>	7
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	2
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	3
	Daily Living/Paperwork Asst.	Total:	12
<hr/>			
Adult Day Care			
		<i>Subtotal:</i>	1
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	1
	Adult Day Care	Total:	2
<hr/>			
Child Day Care			
		<i>Subtotal:</i>	5
Client declined referral			
	Client declined referral	<i>Subtotal:</i>	1
No program found to meet need			
	No program found to meet need	<i>Subtotal:</i>	3

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		Child Day Care	Total: 9
<hr/>			
Respite Care			
			<i>Subtotal:</i> 1
Client declined referral			
	Client declined referral		<i>Subtotal:</i> 1
No program found to meet need			
	No program found to meet need		<i>Subtotal:</i> 1
		Respite Care	Total: 3
<hr/>			
Parent Education			
No program found to meet need			
	No program found to meet need		<i>Subtotal:</i> 1
		Parent Education	Total: 1
<hr/>			
Support Groups			
			<i>Subtotal:</i> 1
Client declined referral			
	Client declined referral		<i>Subtotal:</i> 1
Client ineligible / rejected			
	Client ineligible / rejected		<i>Subtotal:</i> 1
No program found to meet need			
	No program found to meet need		<i>Subtotal:</i> 5
		Support Groups	Total: 8
<hr/>			
Leisure Activities			
			<i>Subtotal:</i> 4
Client declined referral			
	Client declined referral		<i>Subtotal:</i> 1
		Leisure Activities	Total: 5
<hr/>			
Volunteer Opportunities			
			<i>Subtotal:</i> 2
Client declined referral			
	Client declined referral		<i>Subtotal:</i> 1
Client ineligible / rejected			
	Client ineligible / rejected		<i>Subtotal:</i> 1
No program found to meet need			
	No program found to meet need		<i>Subtotal:</i> 1
		Volunteer Opportunities	Total: 5
<hr/>			

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
<hr/>			
Burial Assist/Death Certificat			
		<i>Subtotal:</i>	1
		Total:	1
<hr/>			
Mental Health Care/Counseling			
		<i>Subtotal:</i>	1
Client declined referral			
Client declined referral		<i>Subtotal:</i>	1
		Total:	2
<hr/>			
Inpatient Psychiatric Services			
		<i>Subtotal:</i>	4
Client declined referral			
Client declined referral		<i>Subtotal:</i>	4
No program found to meet need			
No program found to meet need		<i>Subtotal:</i>	4
		Total:	12
<hr/>			
Outpatient MH/Couns. Services			
		<i>Subtotal:</i>	42
Client declined referral			
Client declined referral		<i>Subtotal:</i>	13
Client ineligible / rejected			
Client ineligible / rejected		<i>Subtotal:</i>	3
No program found to meet need			
No program found to meet need		<i>Subtotal:</i>	39
		Total:	97
<hr/>			
(Baker Act) Invol. Psych. Intv			
		<i>Subtotal:</i>	1
Client declined referral			
Client declined referral		<i>Subtotal:</i>	1
		Total:	2
<hr/>			
Telephone Crisis Intervention			
		<i>Subtotal:</i>	26
Client declined referral			
Client declined referral		<i>Subtotal:</i>	5
Client ineligible / rejected			

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
	Client ineligible / rejected	<i>Subtotal:</i>	8
	Telephone Crisis Intervention	Total:	39
Domestic Viol.Couns/ Hotline			
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	3
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1
	Domestic Viol.Couns/ Hotline	Total:	4
Sexual Assault Couns/Hotline			
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	Sexual Assault Couns/Hotline	Total:	1
Runaway/Homeless Youth			
		<i>Subtotal:</i>	1
	Runaway/Homeless Youth	Total:	1
Suicide Prevention/Interventio			
		<i>Subtotal:</i>	2
	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	5
	Client ineligible / rejected		
	Client ineligible / rejected	<i>Subtotal:</i>	1
	Suicide Prevention/Interventio	Total:	8
Suicide Survivor Issues			
		<i>Subtotal:</i>	1
	No program found to meet need		
	No program found to meet need	<i>Subtotal:</i>	1
	Suicide Survivor Issues	Total:	2
Community Services			
		<i>Subtotal:</i>	2
	Community Services	Total:	2
Arts & Culture			
		<i>Subtotal:</i>	1
	No program found to meet need		

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason			
	No program found to meet need	<i>Subtotal:</i>	1	
	Arts & Culture		Total:	2
<hr/>				
Civic Organizations				
		<i>Subtotal:</i>	1	
Client declined referral				
	Client declined referral	<i>Subtotal:</i>	1	
	Civic Organizations		Total:	2
<hr/>				
Economic Development				
		<i>Subtotal:</i>	1	
	Economic Development		Total:	1
<hr/>				
Professional Associations				
		<i>Subtotal:</i>	16	
Client declined referral				
	Client declined referral	<i>Subtotal:</i>	1	
No program found to meet need				
	No program found to meet need	<i>Subtotal:</i>	4	
	Professional Associations		Total:	21
<hr/>				
Social Service Organizations				
		<i>Subtotal:</i>	30	
Client declined referral				
	Client declined referral	<i>Subtotal:</i>	6	
Client ineligible / rejected				
	Client ineligible / rejected	<i>Subtotal:</i>	1	
No program found to meet need				
	No program found to meet need	<i>Subtotal:</i>	12	
	Social Service Organizations		Total:	49
<hr/>				
Other info- 411				
		<i>Subtotal:</i>	80	
Client declined referral				
	Client declined referral	<i>Subtotal:</i>	13	
Client ineligible / rejected				
	Client ineligible / rejected	<i>Subtotal:</i>	1	
No program found to meet need				
	No program found to meet need	<i>Subtotal:</i>	30	

Unmet Needs Report

For period from 07/01/2009 To 10/31/2009

Filter Condition: No filter set.

Need	Reason		
		Other info- 411	Total: 124
Disaster Preparation/Mitigatio	Client declined referral		
	Client declined referral	<i>Subtotal:</i>	1
	Disaster Preparation/Mitigatio	Total:	1
		Grand Total:	1550